We believe that access to understandable information about laws and legal processes should be the right of everyone in a free society.

Our purpose is to educate vulnerable Albertans, intermediaries and the general public about how the law affects their daily lives, their rights and responsibilities under the law and where to go for the legal information they need.

2018 - 2019 At a Glance

CPLEA creates resources to help ordinary people understand their rights and obligations under the law. The need has never been greater.

Everything CPLEA does helps Canadians have better access to justice. Our resources help ordinary people avoid legal disputes. For people who already have a legal problem, our resources can help them understand it, understand advice they might get from lawyers or other professionals in the system and possibly help them solve it. For 44 years we have been working to improve both access to justice and the quality of justice available to Canadians.

Our 12 websites and more than 200 print resources help people prevent or solve every day legal problems. Last year we distributed over 15,000 print publications to Albertans and our websites (where documents can be printed free of charge) were accessed over two million times by people looking for understandable information about the law. We are proud of these impressive accomplishments!

But there is much more work to be done. The law and legal procedures continue to be complex. Traditional legal services are beyond the reach of many. As a result, our courts are seeing more and more self-represented parties in all kinds of disputes, but especially in family law matters. These people critically need the information about the law that CPLEA provides. CPLEA’s audience is broad. CPLEA provides information about family law, advance planning, consumer awareness, housing rentals, condominiums, non-profits and charities, human rights, domestic violence, employment law, court services and procedures, bankruptcy, mobility rights, hiring a lawyer and criminal law.

Each year we produce six issues of our acclaimed LawNow digital magazine containing interesting articles and columns written by an incredible group of volunteer authors from across the country and by CPLEA staff. LawNow truly brings the law to life.

In this Annual Report we give you an outline of our accomplishments during our fiscal year July 1, 2018 to June 30, 2019. These accomplishments were possible because of the hard work of our staff, the dedication of all of our volunteers, including our incredible Board of Directors, and with the ongoing financial support of our funders. We thank all of you and are grateful for the opportunity to be of service.

Jeff Surtees, B Comm., JD, LLM
Executive Director
Websites

CPLEA's thematic websites provide specialized legal information about specific topics for specific audiences. CPLEA.CA is not a thematic site but a searchable hub for all of our other sites as well as a link to all of our publications.

The total number of user sessions for all of our websites combined was over 2 million for this fiscal year.

www.cplea.ca
the CPLEA main website where you can access all of our websites and resources

www.lawcentralalberta.ca
links to reliable legal information sources and services in Alberta and Canada

www.law-faqs.org
answers to over 1,000 Frequently Asked Questions about the law in Alberta and Canada

www.lawnow.org
free bi-monthly digital magazine that examines how the law relates to everyday life

www.landlordandtenant.org
everything you need to know about renting law in Alberta

www.charitycentral.ca
legal information for registered charities about responsibilities, books, records, fundraising and receipting

www.lawcentralschools.ca
lesson plans and educational resources for teachers in Alberta classrooms

www.willownet.ca
legal information for Albertans experiencing violence in a relationship

www.oaknet.ca
legal information on topics of interest to older Albertans

www.lawforalbertawomen.ca
online book of information on a wide variety of legal issues impacting women

www.lawforforeignbrides.ca
legal information for women who come to Canada through an arranged marriage, matchmaking agency or mail order bride service

www.condolawalberta.ca
legal information for Alberta consumers who are thinking about buying a condo, live in one, sit on the board or are considering selling or renting their condo

All of the websites are being promoted via social media and through meetings with stakeholders and public presentations.

Resource Distribution

Last year we distributed over 15,000 print publications to Albertans and our websites (where documents can be printed free of charge) were accessed over two million times by people looking for understandable information about the law.

Our publications can be downloaded and/or ordered from our web store www.cplea.ca/store or alternatively they can be downloaded from links on our websites.

The most popular publications this year have been:

- Child Custody and Parenting
- Making an Enduring Power of Attorney
- Adult Guardianship & Trustee Act
- Making a Will
- Your Rights When Renting: Harrassment & Discrimination
- General Powers of Attorney
- Making an Enduring Power of Attorney
- Being a Personal Representative
- Representing Yourself in Family Court
- Family Law in Alberta
- Renting 101
- Making a Personal Directive
- Grandparents & Grandchildren
- Renting With a Pet
- The Place You are Renting is Sold
- 8 Rules for Smart Renters
- Living with Your Landlord Agreement
- Employment Insurance and Job Loss
Legal FAQs

We have over 1200 FAQs on our site. Some of the topics covered are:

- Adoption*
- Cannabis*
- Consumer Protection
- Courts & Services
- Employment
- Family
- Legal Services
- Municipal
- Real Estate and Renting
- Recreational Activities*
- Relationship Violence
- Wills and Estates
- Youth & The Law

*New topics added this year.
(Recreational Activities includes Bicycle and E-Scooter Laws.)

We also added 2 new information pages:
- Organ Donations
- How to Search Court Records

Information & Referral

698 questions received by email, phone and in person.

Domestic Violence Toolkit for Landlords & Property Managers

This multi-stage project has been funded by Status of Women Alberta. It started with a needs assessment followed by the creation of toolkit to help landlords and property managers deal with domestic violence situations in their rental units. This year the focus has moved to CPLEA offering workshops around the province to introduce the toolkit to the local landlords, property managers and service providers.

LawNow - Electronic Magazine

July/August
- Ticket to Ride
- Diversity in the Law & the Legal Profession

September/October
- #MeTooMovement
- Colours of the Law

November/December
- Legal Weed!
- Millenials & the Shared Economy

January/February
- Juries in Canada
- Emergencies & the Law

March/April
- Protecting Privacy
- Canadian Immigration

May/June
- How We Make Our Laws
- Employment Law

Revenues & Expenses

for the fiscal year ended June 30, 2019

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alberta Law Foundation</td>
<td>604,259</td>
</tr>
<tr>
<td>Alberta Real Estate Foundation</td>
<td>114,303</td>
</tr>
<tr>
<td>Department of Justice Canada</td>
<td>70,000</td>
</tr>
<tr>
<td>Grants &amp; Contracts</td>
<td>90,837</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>4,099</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>883,498</strong></td>
</tr>
<tr>
<td>Salaries &amp; Wages</td>
<td>619,607</td>
</tr>
<tr>
<td>Rental</td>
<td>98,117</td>
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<tr>
<td>Office &amp; General</td>
<td>77,986</td>
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<tr>
<td>Printing</td>
<td>42,229</td>
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<tr>
<td>Consulting Fees</td>
<td>6,067</td>
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<tr>
<td>Professional Fees</td>
<td>14,863</td>
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<tr>
<td>Travel</td>
<td>11,276</td>
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<tr>
<td>Memberships</td>
<td>12,272</td>
</tr>
<tr>
<td>Amortization</td>
<td>2,915</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>885,332</strong></td>
</tr>
<tr>
<td><strong>Excess of Revenues over Expenses</strong></td>
<td><strong>-1,834</strong></td>
</tr>
</tbody>
</table>

*Full financial statements, audited by Mowbrey Gil LLP Chartered Professional Accountants & Business Advisors, are available on our website at www.cplea.ca
Community Outreach and Engagement

Every year CPLEA staff participate in meetings with various Alberta community, PLE, senior, family law, volunteer, immigrant, tenancy and domestic violence organizations. This enables us to ensure that we are meeting the needs of or target audiences. We also participate in many displays, conferences and presentations around the province. This year we reached over 7000 Albertans at these events.

It was a great honour to receive the proclamation naming November as Family Violence Prevention Month from Mayor Don Iveson of the City of Edmonton.

We are grateful for ongoing funding and support from the Alberta Law Foundation, the Alberta Real Estate Foundation and the Department of Justice Canada.