



# **Domestic Violence Resources for Landlords and Property Managers**

Final Report

July 2018

Legal Resource Centre of Alberta Ltd

operating as the

Centre for Public Legal Education Alberta

## ACKNOWLEDGEMENTS

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July 2018

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Alberta Council of Women’s Shelters  
Alberta Residential Landlord Association  
Calgary Residential Rental Association  
Faculty of Extension, University of Alberta  
Stop Abuse in Families Society

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We would like to acknowledge the guidance and support we received from our partners and advisors. Special thanks to the landlords, property managers, domestic violence educators, and domestic violence survivors who offered us their invaluable time and expertise for this project.

This project was funded by the Alberta Status of Women’s Enhancement – Special Projects Grant.

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## EXECUTIVE SUMMARY

The purpose of this project was to enhance the capacity of landlords and property managers to intervene effectively in situations of increasing tension in families that might lead to domestic violence. In carrying out the project, CPLEA partnered with the Alberta Residential Landlord Association, the Calgary Residential Rental Association, Stop Abuse in Families, the Alberta Council of Women's Shelters, and the Faculty of Extension, University of Alberta. CPLEA also consulted with more than 30 landlords, property managers, domestic violence service providers and educators, and domestic violence survivors over the course of this project. This collaboration led to the development of a suite of resources for use by residential landlord associations, landlords, and property managers to raise awareness about domestic violence, how to prevent it, how to spot it, and how to make effective referrals to services and resources for addressing it.

Project outputs included:

1. A network of landlords, property managers, and domestic violence service providers: CPLEA continues to engage with the network developed in this project to keep them informed of further developments in this initiative. CPLEA anticipates using the network to engage participants in discussions of legal issues that have been identified through CPLEA's ongoing community engagement.
2. A record of discussions with market and non-market landlords and property managers: *What We Heard* (See Appendix A).
3. A review of resources about domestic violence currently available. (See Appendix B for list of resources assessed).
4. *Domestic Violence Toolkit for Landlords*

The key output of this project is a suite of resources that includes handouts to give to tenants or post in common areas of buildings. Materials highlight the availability of assistance, videos or PowerPoint presentations for use in staff training, and guides to resources and local services to assist residents.

The *Domestic Violence Toolkit for Landlords* can be found on CPLEA's main website ([www.cplea.ca](http://www.cplea.ca)). Links are also included on CPLEA's other websites: Laws for Landlords and Tenants in Alberta ([www.landlordandtenant.org](http://www.landlordandtenant.org)) and WillowNet: Abuse and the Law in Alberta ([www.willownet.ca](http://www.willownet.ca)).

By the end of May 2018, approximately 650 toolkits or parts of toolkits had been downloaded from locations including Beaumont, Calgary, Creston, Edmonton, Grande Prairie, Medicine Hat, Nisku, and Spruce Grove. The toolkit is one of the few resources of its kind and has attracted interest from Vancouver and Edinburgh!

CPLEA has already conducted a workshop in Grande Prairie on the roles of landlords in addressing domestic violence issues on their properties. Funded by the City of Grande Prairie, the workshop was attended by approximately 30 people representing a range of social services, housing providers, and the police. The workshop was well-received and, subject to funding, will be used in developing workshops as requested elsewhere in the province. CPLEA is also in discussions with its partners regarding other opportunities for promoting the goal of this initiative.

Funded by Alberta Status of Women (ASW), the project dealt primarily with the ministry's priority in responding to gender-based violence, particularly domestic violence. However, since domestic violence can include sexual assault, it addressed that priority as well. The project also indirectly addressed ASW's priorities with respect to women's economic security and the barriers that can impede women's participation in leadership positions.

## BACKGROUND

In 2014, the Centre for Public Legal Education Alberta (CPLEA) completed the research project described in *Hidden Homeless: Residential Tenancies Issues of Victims of Domestic Violence* (available by clicking [here](#)). The study looked at the relationship between residential tenancy legislation and the homelessness of victims of domestic violence. In community conversations arising out of the report, CPLEA learned of the interest of landlords and property managers in helping tenants who were experiencing domestic violence.

In partnership with the Alberta Residential Landlord Association and the Faculty of Extension, University of Alberta, CPLEA followed up on this interest. With funding from Homeward Trust Edmonton, the team undertook a study of the types of domestic violence situations that property managers of large apartment complexes deal with. That study, described in *Domestic Violence: Roles of Landlords and Property Managers* (available by clicking [here](#)), was completed in 2017. It identified several roles that landlords and property managers could play in reducing the incidence and severity of domestic violence. The study found that many property managers recognize early signs of abuse and are sometimes able to help their tenants protect themselves and their children once violence comes to their attention. However, findings suggest that more could be done to assist property managers and other employees understand their roles in

- creating environments that help to prevent violence,
- recognizing early signs of domestic violence,
- making effective referrals to services that can help tenants before the violence escalates, and
- supporting staff and tenants when incidents do occur.

CPLEA's research was reinforced by the work of Ms Gudrun Burnet, Winston Churchill Memorial Fellow, who had demonstrated the significant role that property managers could play if given some basic instruction on what to look for and how to respond effectively. Burnet is a Senior Business Partner (Domestic Abuse) with Peabody, one of the largest London-based housing providers with over 27,000 properties in its portfolio. Through her work with managers and staff of those projects, she has been able to increase the reporting of incidents of domestic violence by 1425%! Burnet recently completed a three-nation tour (Canada, United States, and Australia) to identify key practices and resources being used by housing providers in those jurisdictions. Her report, *Winston Churchill Fellowship – Domestic abuse and Housing: International practice and perspectives* is available by clicking [here](#).

## PROJECT DESCRIPTION

The purpose of this project was to enhance the capacity of landlords and property managers to intervene effectively in situations of increasing tension in families that might lead to domestic violence. In carrying out the project, CPLEA partnered with the Alberta Residential Landlord Association, the Calgary Residential Rental Association, Stop Abuse in Families, the Alberta Council of Women's Shelters, and the Faculty of Extension, University of Alberta. CPLEA also consulted with more than 30 landlords, property managers, domestic violence service providers and educators, and domestic violence survivors over the course of this project. This collaboration led to the development of a suite of resources for use by residential landlord associations, landlords, and property managers to raise awareness about domestic violence, how to prevent it, how to spot it, and how to make effective referrals to services and resources for addressing it.

The project built on CPLEA's earlier research which included accounts of the types of incidents of domestic violence that occur in market, subsidized, and several forms of social housing. Through this project, CPLEA further explored the types of resources that might be appropriate for use by front-line staff in residential settings. Staff met with service agencies with experience in addressing the needs of victims with diverse backgrounds, ages, family makeup, and ethnicity. Particular attention was paid to the varying degrees of support and access to services that tenants might have. CPLEA canvassed existing resources on aspects of domestic violence and then worked with its partners and other experienced domestic violence educators to create the *Domestic Violence Toolkit for Landlords* (available at [www.cplea.ca](http://www.cplea.ca)).

Funded by Alberta Status of Women (ASW), the project dealt primarily with the ministry's priority in responding to gender-based violence, particularly domestic violence. However, since domestic violence can include sexual assault, it addressed that priority as well. The project also indirectly addressed ASW's priorities with respect to women's economic security and the barriers that can impede women's participation in leadership positions.

### PROJECT ACTIVITIES

Activities that constituted the project included

1. Community consultations

a. The Domestic Violence and Housing Network

The announcement of funding for this project was met with great interest in both the housing and domestic violence sectors. This enabled CPLEA to create a network of 78 housing providers and 25 agencies serving victims of domestic violence. The network is being used on an ongoing basis to keep members aware of new initiatives in CPLEA's ongoing work on housing and domestic violence and of legal issues that arise in dealing with domestic violence in residential premises.

b. Domestic violence services

CPLEA is an active member of the Public Education and Awareness Raising Committee, a subcommittee of Community Initiatives Against Family Violence (CIAFV) in Edmonton. This group brings together domestic violence educators to discuss common interests and to coordinate agency participation in Domestic Violence Awareness Month. CPLEA consulted with the committee as the project proceeded and has received feedback from several committee members on the final product.

CPLEA formed a project advisory committee of domestic violence educators to provide input on the work as it progressed. Membership on this committee included the City of Edmonton, Stop Abuse in Families Society, Today Family Violence Help Centre, and Alberta Council for Women's Shelters. CPLEA also met with agencies serving immigrant women to obtain their perspectives on issues affecting their clientele.

- c. CPLEA conducted consultative meetings and one-on-one discussions with 20 representatives of market and non-market housing landlords and property managers in Edmonton and Calgary. Several participants represented companies with residential properties in other centres in Alberta as well.

These meetings offered insight into:

- Domestic violence issues that landlords and property managers encounter on their premises;
- Potential domestic violence issues and processes that landlords and property managers are concerned about;
- The variation in the relationships between the domestic violence services and landlords throughout the province, and
- The types of resources that would be most helpful to landlords, property managers, and on-site staff.

A report of *What We Heard* is attached as Appendix A.

## 2. Document review

CPLEA conducted an environmental scan of existing domestic violence awareness and education materials produced by or available through organizations associated with the Community Initiatives Against Family Violence (CIAFV) in Edmonton and the Calgary Domestic Violence Collective (CDVC) as well as materials available on Government of Alberta and Government of Canada websites. Approximately 385 relevant resources were identified. (See Appendix B.)

These materials were assessed against the findings of the community consultations and earlier research to determine which material would be suitable for inclusion in the set of resources recommended for use by landlords and property managers. As a result of that assessment, project staff determined that a set of basic, introductory material should be prepared for landlords. That



material should then direct readers to appropriate resources for more information. CPLEA refers to the resulting set of resources as a toolkit.

### 3. Development of the toolkit

The toolkit has been designed for landlords, property managers, and anyone else who works on site or has access to residential rental units. It will help them understand the roles they can play in preventing domestic violence on their premises. It also provides basic information on dealing with domestic violence when it does occur.

The toolkit includes a booklet plus links to handy resources and services. On-site staff are encouraged to stock parts of the booklet and a few of the handy resources for staff to refer to or to give to tenants. The toolkit also includes a list of agencies that provide educational programs about domestic violence as well as a list of resources that provide more background or in-depth information on matters raised in the toolkit.

CPLEA has also developed a master document to be used for printing copies of wallet cards that promote the 24 Hour Family Violence Info Line that property managers or on-site staff can post on notice boards or hand to tenants discretely.

This toolkit has been designed to be distributed on the internet and can be accessed on computers, tablets, and smart phones. It can be downloaded in its entirety or in segments. It is available on the following CPLEA websites: [www.cplea.ca](http://www.cplea.ca); [www.landlordandtenant.org](http://www.landlordandtenant.org); and [www.willownet.ca](http://www.willownet.ca).

### 4. Promotion of the toolkit

In November 2017, funding of the project was announced to over 450 agencies through CPLEA's email lists and three times on Twitter. In early April, those agencies also received an announcement of the publication of the *Domestic Violence Toolkit for Landlords*. The recipients of these announcements include legal, government, social service, and housing agencies. 14 messages promoting the toolkit were also sent via Twitter and an announcement was posted on Facebook. The availability of the toolkit was also featured prominently on three CPLEA's websites and announced at two library conferences: the Southern Alberta Library Conference in Lethbridge and the Alberta Library Conference in Jasper.

By early May 2018, approximately 650 toolkits or portions of toolkits had been downloaded. CPLEA has been asked to conduct workshops on the toolkit in Grande Prairie, Edmonton, and Calgary.

## **PROJECT OUTPUTS**

Project outputs include

1. A network of landlords, property managers, and domestic violence service providers: CPLEA continues to engage with the network developed in this project to keep them informed of further developments in this initiative. CPLEA anticipates using the network to engage participants in discussions of legal issues that have been identified through CPLEA's ongoing community engagement.
2. A record of discussions with market and non-market landlords and property managers: *What We Heard* (See Appendix A).
3. A review of resources about domestic violence currently available in Alberta (See Appendix B for list of resources assessed).
4. *Domestic Violence Toolkit for Landlords*

The key output of this project is a suite of resources that includes handouts to give to tenants or post in common areas of apartment buildings. Materials highlight the availability of assistance; videos or PowerPoint presentations for use in staff training, and guides to resources and local services to assist residents.

The *Domestic Violence Toolkit for Landlords* can be found on CPLEA's main website ([www.cplea.ca](http://www.cplea.ca)). Links are also included on CPLEA's other websites: Laws for Landlords and Tenants in Alberta ([www.landlordandtenant.org](http://www.landlordandtenant.org)) and WillowNet: Abuse and the Law in Alberta ([www.willownet.ca](http://www.willownet.ca)).

## EVALUATION

The desired outcome of this project is an increase in prevention and early intervention in situations of increasing tension in families that might lead to domestic violence. The timeline of this project was not long enough to enable CPLEA to track response to the resources produced. However, the following metrics will provide some early indications that the resources are perceived to be useful:

- Early adoption by major residential rental companies of developed resources will provide some indication of their perceived usefulness;
- Access to resources through CPLEA's own websites will provide some indication of the success in making the resources known;
- Spontaneous feedback from tenants, staff of residential rental properties, supervisors of residential property owners, and staff of domestic violence support services will provide some indication of how they are perceived by intended users.

The first step in achieving that outcome is to generate the support of the residential rental sector. The development of CPLEA's network of interested senior managers in this sector is a major step in enhancing communication with the sector and building support for their roles in reducing domestic violence. Through promotional activities of two of CPLEA's partners, the Alberta Residential Landlord Association and the Calgary Residential Rental Association, information about the toolkit has the potential to reach landlords responsible for over 140,000 units in the province. CPLEA is continuing to work with these partners to continue to raise awareness of the roles that

landlords and property managers can play and to promote the toolkit to their members. Workshops on the *Domestic Violence Toolkit for Landlords* are being considered in Edmonton and Calgary.

By the end of May 2018, approximately 650 toolkits or parts of toolkits had been downloaded from locations including Beaumont, Calgary, Creston, Edmonton, Grande Prairie, Medicine Hat, Nisku, and Spruce Grove. The toolkit is one of the few resources of its kind and has attracted interest from Vancouver and Edinburgh!

The knowledge generated through this project has been reflected in Appendix A: *What We Heard*, Appendix B: List of resources assessed, and the *Domestic Violence Toolkit for Landlords*. CPLEA led a discussion of the development process for the toolkit at a meeting of the Public Education and Awareness Committee, a committee of the Community Initiatives Against Family Violence (CIAFV) in Edmonton in May 2018.

The learnings will be shared provincially with members of associations such as the Alberta Residential Landlord Association and the Calgary Residential Rental Association, through CPLEA's continuing participation in domestic violence initiatives and networks, as well as internationally through global connections.

The Centre for Public Legal Education Alberta participates in a variety of networking activities, makes presentations at gatherings of members of the justice, housing, and domestic violence sectors, and carries out a variety of research projects through which the knowledge and skills that we developed through this project will be shared.

As the project unfolded, CPLEA staff identified a number of legal issues for victims of domestic violence which are not currently well-addressed in the law. CPLEA has raised some of these issues with Service Alberta's Alberta Residential Tenancies Advisory Committee (ARTAC) and will continue to do so as other issues emerge. CPLEA will also solicit feedback from ARTAC members on the usefulness of the *Domestic Violence Toolkit for Landlords* as landlords gain experience with it.

## **NEXT STEPS**

CPLEA has already conducted a workshop in Grande Prairie on the roles of landlords in addressing domestic violence issues on their properties. Funded by the City of Grande Prairie, the workshop was attended by approximately 30 people representing a range of social services, housing providers, and the police. The workshop was well-received and, subject to funding, will be used in developing workshops as requested elsewhere in the province. CPLEA is also in discussions with its partners regarding other opportunities for promoting the goal of this initiative.

## **APPENDIX A**

### **Domestic Violence: Roles of Landlords and Property Managers**

#### **What we heard: Consultations with Landlords and Property Managers**

In May 2017, the Centre for Public Legal Education Alberta (CPLEA) began a project to develop resources about domestic violence for staff of residential rental properties. The project drew on CPLEA's previous research on domestic violence situations that property managers encounter. Project partners included the Faculty of Extension, University of Alberta; Calgary Residential Realtor Association; the Alberta Residential Landlord Association; the Alberta Council of Women's Shelters; and Stop Abuse in Families.

From July to December 2017, project staff met with 22 representatives of 18 market and non-market housing and professional property management companies. Although all were based in either Calgary or Edmonton, they also had units in many communities throughout the province. All supported efforts to assist tenants experiencing domestic violence. The discussions were wide-ranging and helped us better understand the types of resources that would be helpful and the issues that need to be addressed in them.

The following is a distillation of the main points raised in discussions.

#### **KEY MESSAGES:**

- We care about our tenants but we don't want to meddle.
- We support this initiative but we are not social workers: "Basic information is useful but our staff are not trained professionals"
- How can we help: "How should we deal with these situations without violating privacy or causing more problems?"
- How should we have the conversation?
- We cannot give advice. Who can we refer people to?
- How do we keep our own staff safe?
- How do we keep our other tenants safe?

#### **ISSUES TO ADDRESS:**

- Damages borne by landlords can be burdensome. Is there some way to compensate landlords if they can't recover from the tenant?
- Repeat requests to accommodate domestic violence may be an abuse of the landlord's willingness to be helpful. How can we tell if the need is real?
- Property managers are often not aware of relevant services. Is there some way to increase the profile of agencies that can help?
- Tenants sometimes misunderstand the effect of the safer spaces certificate and think they need to remain on the premises while the 28 day notice runs. This needs to be clarified.

#### **VEHICLES FOR REACHING STAFF:**

- Simple information in staff manuals
- Staff emails are quickest and easiest way to communicate with staff
- Annual corporate meetings

## **VEHICLES FOR REACHING TENANTS:**

- Small discrete 'attractive' material.
- Posters/notices in common areas
- Business cards with number to call to post or hand out as needed
- Pamphlets/information sheets to post or hand out as needed
- Links on web site to relevant social services

## **PREVENTION:**

- Special events: e.g. Christmas, summer parties
- Purchase of community recreational association memberships
- Tenant activities: e.g. guest speakers, films, games, contests

## **EDUCATIONAL PRIORITIES:**

### Training and support for staff

- Tenant relations: how to build and maintain good relations while observing healthy boundaries
- What is domestic violence
  - making assumptions
  - who decides?
  - risk factors
  - triggers (e.g. giving notice)
- Recognizing domestic violence: Joining the dots
  - signs of abuse
  - abuse can be joint/mutual in early stages
  - intimate partners/roommates/generational violence
- When to get involved/knowing where to draw the line as property manager
  - we are not social workers
  - don't want to be seen as meddling
  - don't want to become a target
  - privacy concerns
- How to have the conversation
  - safety first
  - empathizing
  - understanding cultural factors
  - the language and signs of safety
  - what escalates/de-escalates violence
  - making referrals
- Safer Spaces legislation
  - company protocols
  - confidentiality provisions
- Evictions
  - who is a tenant
- Leaving the relationship
  - safety planning
  - shelters and other options
- The criminal process
- Immigration implications
- Caring for staff and others

- impact on staff turnover
- Occupational Health and Safety

## **FOLLOW UP**

These comments have helped to shape the tool kit developed through this project. Many items are addressed directly in the substantive content of the kit. Others are addressed in recommended resources. A list of key services and contact information has been prepared and can be handed out by staff or posted on a tenant bulletin board, in the mail room, or in other common areas. A directory of agencies that can provide further professional development has been included in the kit. CPLEA is also developing workshops that will enable many issues to be discussed more fully than the kit format enables.

CPLEA and its partners would like to thank all those who participated in discussions. We hope that we have honoured your contributions in the resources we produce.

## **PARTICIPATING PROPERTY OWNERS AND PROPERTY MANAGEMENT COMPANIES**

Ayre & Oxford Inc.  
Boardwalk Rental Communities  
Brentwood Community Development Group  
Capital Region Housing  
CAPREIT

Fireside Property Group Ltd.  
Homeward Trust Edmonton  
Kelson Group Property Management  
Metis Urban Housing Corporation  
Midwest Property Management

Power Properties  
Realstar  
Skyline Living  
Strathearn Heights  
Urbanlife Management Ltd.

Weidner Investment Services Inc.  
Westcorp Property Management Inc.  
YMCA Northern Alberta

Prepared by Professor Lois Gander, Q.C.  
Faculty of Extension, University of Alberta  
March 2018

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

| PRODUCED BY   | RESOURCE NAME  | RESOURCE TYPE     |
|---|--|-------------------|
| 1 A Safe Place Woman's Shelter                            | We are a safe place when home isn't.   | BROCHURE/PAMPHLET |
| 2 A Safe Place Woman's Shelter                            | A Safe Place Community Outreach Program  | BROCHURE/PAMPHLET |
| 3 A Safe Place Woman's Shelter                            | FAQ's About Abuse  | WEBPAGE           |
| 4 A Safe Place Woman's Shelter                            | Planning to Leave  | WEBPAGE           |
| 5 A Safe Place Woman's Shelter                            | What is Abuse?   | WEBPAGE           |
| 6 A Safe Place Woman's Shelter                            | Community Information  | WEBPAGE           |
| 7 A Safe Place Woman's Shelter                            | An Immigrant Woman Story...  | WEBPAGE           |
| 8 Aboriginal Counselling Services Association of Alberta  | Reducing Family Violence in Canadian Aboriginal Communities: Development of a Comprehensive Prevention Program                           | ARTICLE/REPORT    |
| 9 Aboriginal Counselling Services Association of Alberta  | An Evaluation of Circle of Safety Programs   | ARTICLE/REPORT    |
| 10 Aboriginal Counselling Services Association of Alberta | Learn More   | WEBPAGE           |
| 11 Aboriginal Counselling Services Association of Alberta | Cover Your On-Line Tracks  | WEBPAGE           |
| 12 Aboriginal Counselling Services Association of Alberta | Am I Being Abused?   | WEBPAGE           |
| 13 Alberta Council of Women's Shelters                    | DOMESTIC VIOLENCE & your workplace: BE AWARE. TAKE ACTION. FOCUS: OCCUPATIONAL HEALTH AND SAFETY   | BOOKLET           |
| 14 Alberta Council of Women's Shelters                    | DOMESTIC VIOLENCE & your workplace: BE AWARE. TAKE ACTION. A Guide for Supervisors   | BROCHURE/PAMPHLET |
| 15 Alberta Council of Women's Shelters                    | DOMESTIC VIOLENCE & your workplace: BE AWARE. TAKE ACTION. Domestic violence happens everywhere. Help make your workplace violence-free. | BROCHURE/PAMPHLET |
| 16 Alberta Council of Women's Shelters                    | Words are NOT for hurting!   | ACTIVITY SHEET    |
| 17 Alberta Council of Women's Shelters                    | Hands are NOT for hitting!   | ACTIVITY SHEET    |
| 18 Alberta Council of Women's Shelters                    | PREVENTING FAMILY VIOLENCE, I've made it my business: KELLY BUCHBERGER, EDMONTON OILERS  | POSTER            |
| 19 Alberta Council of Women's Shelters                    | PREVENTING FAMILY VIOLENCE, I've made it my business: LANNY MCDONALD, HOCKEY HALL OF FAME  | POSTER            |
| 20 Alberta Council of Women's Shelters                    | Someone I Know Needs Help (/someone-i-know-needs-help)   | WEBPAGE           |
| 21 Alberta Council of Women's Shelters                    | Leading Change: Inspired Communities - Informed Leaders Taking Action to End Gender Based Violence and Abuse                             | ARTICLE/REPORT    |
| 22 Alberta Council of Women's Shelters                    | Cover Your Tracks  | WEBPAGE           |
| 23 Alberta Council of Women's Shelters                    | How to Call for Help Safely  | WEBPAGE           |
| 24 Alberta Council of Women's Shelters                    | Types of Abuse   | WEBPAGE           |
| 25 Alberta Council of Women's Shelters                    | Domestic Violence: HOW CAN YOU HELP?   | BROCHURE/PAMPHLET |
| 26 Alberta Council of Women's Shelters                    | TURN YOUR WORDS INTO GOLD  | INFORMATION SHEET |
| 27 Alberta Council of Women's Shelters                    | FACT SHEET: Children   | INFORMATION SHEET |
| 28 Alberta Council of Women's Shelters                    | FACT SHEET: Women's Shelters in Alberta's Two Largest Cities: Calgary and Edmonton   | INFORMATION SHEET |
| 29 Alberta Council of Women's Shelters                    | Violence Against Women and Girls Fact Sheet  | INFORMATION SHEET |
| 30 Alberta Council of Women's Shelters                    | The ACWS Children's Project: Phase I   | ARTICLE/REPORT    |
| 31 Alberta Council of Women's Shelters                    | DOMESTIC VIOLENCE: CHILD CUSTODY, ACCESS AND RECOMMENDATIONS FOR REFORM  | ARTICLE/REPORT    |
| 32 Alberta Council of Women's Shelters                    | ABUSE OF OLDER ADULTS: Guidelines For Developing Coordinated Community Response Models   | ARTICLE/REPORT    |
| 33 Alberta Council of Women's Shelters                    | An Opportunity to Create Safer Workplaces and Empower Survivors of Violence: Renewing Alberta's Occupational Health and Safety System    | ARTICLE/REPORT    |
| 34 Alberta Council of Women's Shelters                    | Improving the Fiscal Picture for Women, Children and Seniors leaving Abuse   | ARTICLE/REPORT    |
| 35 Alberta Council of Women's Shelters                    | Safety from domestic violence: Using evidence-based practices to keep women safe   | WEBPAGE           |
| 36 Alberta Council of Women's Shelters                    | A Safe Path Home: Solving homelessness and domestic violence in Alberta  | ARTICLE/REPORT    |
| 37 Alberta Council of Women's Shelters                    | Men's Attitudes and Behaviors toward Violence Against Women Report February 29, 2016   | ARTICLE/REPORT    |
| 38 Alberta Council of Women's Shelters                    | Alberta Council of Women's Shelters Violence in the Workplace Summary Report   | ARTICLE/REPORT    |
| 39 Alberta Council of Women's Shelters                    | It's Your Business: First Nations  | POWERPOINT        |
| 40 Alberta Council of Women's Shelters                    | Making Alberta Safe Place to Grow Old  | POWERPOINT        |
| 41 Alberta Council of Women's Shelters                    | FAMILY VIOLENCE AND THE FAITH COMMUNITY  | POWERPOINT        |
| 42 Alberta Council of Women's Shelters                    | VIOLENCE AGAINST GIRLS AND WOMEN   | POWERPOINT        |
| 43 Alberta Council of Women's Shelters                    | CHILDREN EXPOSED TO FAMILY VIOLENCE  | POWERPOINT        |
| 44 Alberta Council of Women's Shelters                    | It's Your Business: Men & Boys   | POWERPOINT        |
| 45 Alberta Council of Women's Shelters                    | Alberta Women's Shelters: A Path to Healing  | BROCHURE/PAMPHLET |
| 46 Alberta Council of Women's Shelters                    | Family Violence Occurs in Your Faith Community   | BROCHURE/PAMPHLET |
| 47 Alberta Council of Women's Shelters                    | Walking the Path Together: INFORMATION FOR PARTICIPANTS  | BROCHURE/PAMPHLET |
| 48 Alberta Council of Women's Shelters                    | POSITION ON CHILDREN EXPOSED TO FAMILY VIOLENCE  | ARTICLE/REPORT    |
| 49 Alberta Home Visitation Network Association            | Tip Sheet  | POSTCARD          |
| 50 Alberta Home Visitation Network Association            | Family Violence Protocol for Home Visitation Programs Code 355 of the Alberta Home Visitation Network Association (AHVNA)                | BOOKLET           |
| 51 Alberta Home Visitation Network Association            | A Literature Review to Support the Development of a Domestic Violence Protocol and Training for Alberta's Home Vistation Programs        | BOOKLET           |
| 52 Alberta Home Visitation Network Association            | Connections Vol. 4 Issue 4 Winter 2009 - Family Violence: A community issue  | ARTICLE/REPORT    |
| 53 Alberta SPCA   | I SEE THE VIOLENCE. I FEEL THE VIOLENCE  | BOOKLET           |
| 54 Alberta SPCA   | Get Out and Keep Them Safe, Too! Including Animals in Protection Orders  | BROCHURE/PAMPHLET |
| 55 Alberta SPCA   | The cruelty connection: The Relationships between Animal Cruelty, Child Abuse, and Domestic Violence                                     | BOOKLET           |
| 56 Alberta SPCA   | Inside the Cruelty Connection: The Role of Animals in Decision-Making by Domestic Violence Victims in Rural Alberta                      | ARTICLE/REPORT    |
| 57 Alberta SPCA   | 59% of abused women with animals were afraid to seek help out of concern for their animals. AASAP  | POSTER            |
| 58 Alberta SPCA   | 36% of abused women with animals reported that their abuser threatened or harmed their animals. AASAP                                    | POSTER            |

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

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|     |  |  |                   |
|-----|--|--|-------------------|
| 59  | Alberta SPCA                                   | Everyone is affected by domestic violence. AASAP   | POSTER            |
| 60  | Alberta SPCA                                   | AnimalKind Vol. 35, No. 2 - Fall 2015: Pet Safekeeping Program sees steady growth through its first year                                 | ARTICLE/REPORT    |
| 61  | Alberta SPCA                                   | Pet Safekeeping Program AASAP ALBERTA ALLIANCE FOR THE SAFETY OF ANIMALS AND PEOPLE  | BROCHURE/PAMPHLET |
| 62  | Alberta SPCA                                   | The Most Dangerous Time: Domestic Violence Safety Plan Check List  | BOOKLET           |
| 63  | Association of Alberta Sexual Assault Services | THE INTERSECTION OF DOMESTIC AND SEXUAL VIOLENCE   | ARTICLE/REPORT    |
| 64  | Awo Taan Healing Lodge Society                 | HIDE YOUR TRACKS   | WEBPAGE           |
| 65  | Battered Women's Resources, Inc.               | Effects of Domestic Violence on Children by Age Group  | INFORMATION SHEET |
| 66  | BearPaw Legal Education                        | Going to Court   | CD/DVD            |
| 67  | BearPaw Legal Education                        | The Right to be Safe   | CD/DVD            |
| 68  | BearPaw Legal Education                        | HIDDEN: Elder Abuse in Aboriginal Communities  | CD/DVD            |
| 69  | BearPaw Legal Education                        | Lateral Violence   | CD/DVD            |
| 70  | BearPaw Legal Education                        | No Contact Order   | BOOKLET           |
| 71  | BearPaw Legal Education                        | Peace Bond or Restraining Order  | BOOKLET           |
| 72  | BearPaw Legal Education                        | Emergency Protection Order   | BOOKLET           |
| 73  | BearPaw Legal Education                        | ELDER ABUSE in Aboriginal Communities  | BOOKLET           |
| 74  | Break the Cycle                                | What to say when a friend discloses  | INFORMATION SHEET |
| 75  | Calgary Chinese Elderly Citizens' Association  | Seniors Abuse Awareness Skits - Overview (Chinese and English)   | ONLINE VIDEO      |
| 76  | Calgary Chinese Elderly Citizens' Association  | Seniors Abuse - Definitions and Facts (Chinese and English)  | ONLINE VIDEO      |
| 77  | Calgary Chinese Elderly Citizens' Association  | Family Violence Prevention Month 2012 Cantonese Skit   | ONLINE VIDEO      |
| 78  | Calgary Chinese Elderly Citizens' Association  | Between Two Generations - Part 1 (Cantonese with English Subtitles)  | ONLINE VIDEO      |
| 79  | Calgary Chinese Elderly Citizens' Association  | Between Two Generations - Part 2 (Cantonese with English Subtitles)  | ONLINE VIDEO      |
| 80  | Calgary Communities Against Sexual Abuse       | SEXUAL ASSAULT VOICES OF CALGARY   | WEBPAGE           |
| 81  | Calgary Communities Against Sexual Abuse       | CHILD SEXUAL ABUSE MYTHS   | WEBPAGE           |
| 82  | Calgary Communities Against Sexual Abuse       | MALE GENDER VIOLENCE PREVENTION  | WEBPAGE           |
| 83  | Calgary Domestic Violence Collective           | ABOUT DOMESTIC VIOLENCE  | WEBPAGE           |
| 84  | Calgary Domestic Violence Collective           | HOW TO GET HELP  | WEBPAGE           |
| 85  | Calgary Domestic Violence Collective           | HOW TO HELP OTHERS   | WEBPAGE           |
| 86  | Calgary Domestic Violence Collective           | Provincial Roundtable on Family Violence and Bullying Persons with Disabilities  | ARTICLE/REPORT    |
| 87  | Calgary Domestic Violence Collective           | Action Group on Elder Abuse: Gaps in Service   | INFORMATION SHEET |
| 88  | Calgary Domestic Violence Collective           | Surviving Not Thriving: Barriers to Housing for People Leaving Violence  | ARTICLE/REPORT    |
| 89  | Calgary Domestic Violence Collective           | Calgary Domestic Violence Committee (CDVC) Protocol Project  | ARTICLE/REPORT    |
| 90  | Calgary Domestic Violence Collective           | Family Violence Outreach Worker Guidelines for Practice December 2012  | ARTICLE/REPORT    |
| 91  | Calgary Domestic Violence Collective           | SHAME & HONOUR-BASED VIOLENCE AWARENESS TOOL   | WEBPAGE           |
| 92  | Calgary Legal Guidance                         | What to do if you are in an abusive situation  | WEBPAGE           |
| 93  | Calgary Legal Guidance                         | Child Abuse  | WEBPAGE           |
| 94  | Calgary Legal Guidance                         | Legal Proceedings to prevent further Family Violence   | WEBPAGE           |
| 95  | Calgary Legal Guidance                         | Suspected Family Violence  | WEBPAGE           |
| 96  | Calgary Legal Guidance                         | Restraining or Protection Orders   | WEBPAGE           |
| 97  | Calgary Police Service                         | STALKING BEHAVIOUR and The Crime of CRIMINAL HARASSMENT  | BOOKLET           |
| 98  | Calgary Police Service                         | STALKING BEHAVIOUR and The Crime of CRIMINAL HARASSMENT  | POWERPOINT        |
| 99  | Calgary Police Service                         | Victim resources - Domestic violence   | WEBPAGE           |
| 100 | Calgary Police Service                         | Victim resources - Sexual assault and violence   | WEBPAGE           |
| 101 | Calgary Police Service                         | Victim resources - Assault, harassment and threats   | WEBPAGE           |
| 102 | Calgary Police Service                         | Domestic Violence  | WEBPAGE           |
| 103 | Calgary Police Service                         | Elder abuse  | WEBPAGE           |
| 104 | Calgary Women's Emergency Shelter              | Safety Planning: This is a facilitators' guide to help people in an abusive relationship.  | BOOKLET           |
| 105 | Calgary Women's Emergency Shelter              | Respecting & Listening to Victims of Violence: A handbook for those who are supporting women who have been abused by an intimate partner | BOOKLET           |
| 106 | Calgary Women's Emergency Shelter              | Honouring Resistance: How Women Resist Abuse in Intimate Relationships   | BOOKLET           |
| 107 | Calgary Women's Emergency Shelter              | CHOOSING TO CHANGE: A HANDBOOK FOR MEN CONCERNED ABOUT THEIR ABUSIVE BEHAVIOURS TOWARDS THOSE THEY LOVE                                  | BOOKLET           |
| 108 | Calgary Women's Emergency Shelter              | 24-HOUR FAMILY VIOLENCE HELPLINE   | WEBPAGE           |
| 109 | Calgary Women's Emergency Shelter              | UNDERSTANDING ABUSE  | WEBPAGE           |
| 110 | Calgary Women's Emergency Shelter              | HOW WOMEN RESIST   | WEBPAGE           |
| 111 | Calgary Women's Emergency Shelter              | AM I ABUSIVE?  | WEBPAGE           |
| 112 | Calgary Women's Emergency Shelter              | ABUSERS HAVE A CHOICE  | WEBPAGE           |
| 113 | Calgary Women's Emergency Shelter              | ABUSE AND CHILDREN   | WEBPAGE           |
| 114 | Calgary Women's Emergency Shelter              | ESCAPE AND SAFETY PLANNING   | WEBPAGE           |
| 115 | Calgary Women's Emergency Shelter              | YOUR ROLE IN ENDING ABUSE  | WEBPAGE           |
| 116 | Calgary Women's Emergency Shelter              | STATISTICS AND RESEARCH  | WEBPAGE           |
| 117 | California Attorney General's Office           | FIRST impressions... EXPOSURE TO VIOLENCE and A Child's Developing Brain   | CD/DVD            |



## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

|     |  |   |                   |
|-----|--|---|-------------------|
| 118 | Camrose & District Support Services                | Family Violence Action Society > Need Help?   | WEBPAGE           |
| 119 | Canadian Research Institute for Law and the Family | Child Abuse & Family Violence   | WEBPAGE           |
| 120 | Canadian Women's Foundation                        | TALKING WITH YOUR TEEN ABOUT RECOGNIZING AN UNHEALTHY ONLINE RELATIONSHIP   | INFORMATION SHEET |
| 121 | Canadian Women's Foundation                        | TIPS FOR TEENS  | INFORMATION SHEET |
| 122 | Canadian Women's Foundation                        | HOW TO...HELP SOMEONE LIVING WITH VIOLENCE  | INFORMATION SHEET |
| 123 | Catholic Social Services                           | Domestic Abuse Shelters and Support   | WEBPAGE           |
| 124 | Catholic Social Services                           | Elder/Senior Citizen Abuse Support  | WEBPAGE           |
| 125 | Centre for Public Legal Education Alberta          | When Elder Abuse Involves the Police  | INFORMATION SHEET |
| 126 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: If You're Thinking of Leaving  | BOOKLET           |
| 127 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Working with a Family Law Lawyer                                     | BOOKLET           |
| 128 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: What you need to know about... Emergency Protection Orders           | BOOKLET           |
| 129 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Planning for an Emergency  | BOOKLET           |
| 130 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: If you Leave...Your Guide to Financial Support Options               | BOOKLET           |
| 131 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Gathering Evidence of Abuse  | BOOKLET           |
| 132 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: No Contact Orders  | BOOKLET           |
| 133 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Preparing for Court  | BOOKLET           |
| 134 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: What you need to know about...Queen's Bench Protection Orders        | BOOKLET           |
| 135 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: What you need to know about...Restraining Orders                     | BOOKLET           |
| 136 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Serving Documents on an Abusive Party                                | BOOKLET           |
| 137 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Writing an Affidavit   | BOOKLET           |
| 138 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Renting and Domestic Violence: Ending Your Lease Early               | BOOKLET           |
| 139 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: What you need to know about...Exclusive Possession Orders            | BOOKLET           |
| 140 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: If you Leave... Your Guide to Child Custody and Parenting            | BOOKLET           |
| 141 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Leaving an abusive relationship... if you are not a Canadian citizen | BOOKLET           |
| 142 | Centre for Public Legal Education Alberta          | FAMILIES AND THE LAW DOMESTIC VIOLENCE SERIES: Domestic Violence: How the Police Can Help                           | BOOKLET           |
| 143 | Centre for Public Legal Education Alberta          | Let's Talk: ELDER ABUSE Resource Manual   | BOOKLET           |
| 144 | Centre for Public Legal Education Alberta          | Let's Talk: ELDER ABUSE Facilitator's Guide   | BOOKLET           |
| 145 | Centre for Public Legal Education Alberta          | Alberta's Protection Against Family Violence Act (PAFVA): How you can use the law to keep your abuser away          | BOOKLET           |
| 146 | Centre for Public Legal Education Alberta          | WillowNet: Abuse and the Law in Alberta   | WEBPAGE           |
| 147 | Cerebral Palsy Association in Alberta              | WORDS WITH DIGNITY  | INFORMATION SHEET |
| 148 | Chinese Community Response to Family Violence      | Cultural Considerations & Suggestions: For Service Providers Working With Family Violence in Chinese Families       | BOOKLET           |
| 149 | Chinese Community Response to Family Violence      | Spouse Abuse  | BROCHURE/PAMPHLET |
| 150 | Chinese Community Response to Family Violence      | Elder Abuse   | BROCHURE/PAMPHLET |
| 151 | Chinese Community Response to Family Violence      | Child Abuse   | BROCHURE/PAMPHLET |
| 152 | Chinese Community Response to Family Violence      | Say "NO" to Elder Abuse   | BOOKLET           |
| 153 | Chinese Community Response to Family Violence      | July 23rd 2010 edition (Build a Harmonious Home: Spousal Abuse)   | POSTER            |
| 154 | Chinese Community Response to Family Violence      | June 11th 2010 edition (Build a Harmonious Home: Abuse is a Universal Concern)                                      | POSTER            |
| 155 | Chinese Community Response to Family Violence      | March 12th 2010 edition (Build a Harmonious Home: My Husband is a Big Man)  | POSTER            |
| 156 | Chinese Community Response to Family Violence      | December 18th 2009 edition (Stop Domestic Violence: Everyone is Responsible)  | POSTER            |
| 157 | Chinese Community Response to Family Violence      | Sep 10th 2010 edition (Build a Harmonious Home: Chinese Community Response to Family Violence)                      | POSTER            |
| 158 | Chinese Community Response to Family Violence      | January 15th 2010 edition (Stop Domestic Violence: Everyone is Responsible)   | POSTER            |
| 159 | Chinese Community Response to Family Violence      | October 16th 2009 edition (Build a Harmonious Home: Domestic violence is a topic that Chinese avoid)                | POSTER            |
| 160 | City of Edmonton                                   | Are You in a Healthy Relationship?  | BROCHURE/PAMPHLET |
| 161 | City of Edmonton                                   | Individual & Family Well-being  | BROCHURE/PAMPHLET |
| 162 | City of Edmonton                                   | Men's Groups  | BROCHURE/PAMPHLET |
| 163 | City of Edmonton                                   | Women's Support Groups  | BROCHURE/PAMPHLET |
| 164 | City of Edmonton                                   | About   | WEBPAGE           |
| 165 | City of Edmonton                                   | Gender-based Violence and Sexual Assault Prevention Initiative  | WEBPAGE           |
| 166 | City of Edmonton                                   | Family Violence Prevention  | WEBPAGE           |
| 167 | City of Edmonton                                   | Help is available for women experiencing signs of an unhealthy or abusive relationship.                             | POSTER            |
| 168 | City of Edmonton                                   | MEN WITHOUT HATS A free weekly drop-in support group for men  | POSTER            |
| 169 | City of Edmonton                                   | Help is available for men experiencing signs of an unhealthy or abusive relationship.                               | POSTER            |
| 170 | City of Edmonton                                   | IT'S TIME TO NOTICE, SPEAK AND ACT: BE ON THE LOOK-OUT FOR GENDER-BASED VIOLENCE.                                   | POSTER            |
| 171 | City of Edmonton                                   | GENDER-BASED VIOLENCE AND THE WORKPLACE   | POSTER            |
| 172 | City of Edmonton                                   | CONSENT: CONSENT IS WHEN YOU GIVE PERMISSION FOR SOMETHING TO HAPPEN.   | POSTER            |
| 173 | City of Edmonton                                   | MEN, BOYS AND GENDER-BASED VIOLENCE   | POSTER            |
| 174 | City of Edmonton                                   | WHAT IS GENDER-BASED VIOLENCE?  | POSTER            |
| 175 | City of Edmonton                                   | TYPES OF GENDER-BASED VIOLENCE  | POSTER            |
| 176 | Community Initiatives Against Family Violence      | Moving Forward: Journeys of Strength and Hope   | POSTCARD          |

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

|     |   |   |                   |
|-----|---|---|-------------------|
| 177 | Community Initiatives Against Family Violence | OUR DEFINITION OF FAMILY VIOLENCE   | WEBPAGE           |
| 178 | Connect Family & Sexual Abuse Network         | Do You NEED Connect?  | WEBPAGE           |
| 179 | Connect Family & Sexual Abuse Network         | Does someone you know NEED Connect?   | WEBPAGE           |
| 180 | Connect Family & Sexual Abuse Network         | Domestic Abuse  | WEBPAGE           |
| 181 | Connect Family & Sexual Abuse Network         | Sexual Abuse  | WEBPAGE           |
| 182 | Connect Family & Sexual Abuse Network         | Relationship Abuse  | WEBPAGE           |
| 183 | Disability Action Hall                        | Relationships   | WEBPAGE           |
| 184 | Domestic Abuse Intervention Project           | POWER AND CONTROL WHEEL   | INFORMATION SHEET |
| 185 | Dr. Kathleen Cairns and Irene Hoffart         | Keeping Women Alive - Assessing the Danger  | ARTICLE/REPORT    |
| 186 | Edmonton John Howard Society                  | Furniture Program   | BUSINESS CARD     |
| 187 | Edmonton John Howard Society                  | Family Violence Prevention Centre   | BUSINESS CARD     |
| 188 | Edmonton John Howard Society                  | FAMILY VIOLENCE PREVENTION CENTRE   | BROCHURE/PAMPHLET |
| 189 | Edmonton John Howard Society                  | DOMESTIC VIOLENCE COMPLAINANT ASSISTANCE PROGRAM (DVCAP)  | BROCHURE/PAMPHLET |
| 190 | Edmonton John Howard Society                  | EJHS Who we are...  | POWERPOINT        |
| 191 | Edmonton Journal                              | Domestic silence: Meet the faces of abuse   | ARTICLE/REPORT    |
| 192 | Edmonton Police Service                       | REPORT TO THE EDMONTON POLICE COMMISSION DATE: 2017 January 4 SUBJECT: Domestic Violence Indicators | ARTICLE/REPORT    |
| 193 | Edmonton Police Service                       | Domestic Violence   | WEBPAGE           |
| 194 | Edmonton Police Service                       | Cycle of Violence   | WEBPAGE           |
| 195 | Edmonton Police Service                       | Effects on Children   | WEBPAGE           |
| 196 | Edmonton Police Service                       | Reporting Abuse   | WEBPAGE           |
| 197 | Edmonton Police Service                       | Safety Planning Guidelines  | WEBPAGE           |
| 198 | Edmonton Police Service                       | Elder Abuse   | WEBPAGE           |
| 199 | Edmonton Police Service                       | Why Elder Abuse Happens   | WEBPAGE           |
| 200 | Edmonton Police Service                       | Who is Involved in Elder Abuse  | WEBPAGE           |
| 201 | Edmonton Police Service                       | How to Help Abused Seniors  | WEBPAGE           |
| 202 | Edmonton Police Service                       | Safety Tips of Seniors  | WEBPAGE           |
| 203 | Edmonton Police Service                       | No one should live in fear in their own home.   | BROCHURE/PAMPHLET |
| 204 | Edmonton Violence Prevention Centre           | Family Violence Resources   | WEBPAGE           |
| 205 | FaithLink                                     | Domestic Violence Protocol: For the Evangelical Covenant Churches of Canada                         | ARTICLE/REPORT    |
| 206 | FaithLink                                     | Hope and Healing: Domestic Violence Resources for the Church (2004-2007)                            | ARTICLE/REPORT    |
| 207 | FaithLink                                     | Jewish Community Domestic Violence Protocol   | ARTICLE/REPORT    |
| 208 | Government of Alberta                         | REACH OUT SPEAK OUT 2017  | POSTER            |
| 209 | Government of Alberta                         | GO PURPLE IN NOVEMBER TO SHOW YOUR SUPPORT.   | POSTER            |
| 210 | Government of Alberta                         | One call can help.  | POSTER            |
| 211 | Government of Alberta                         | What You Can Do About Family Violence in Your Community   | INFORMATION SHEET |
| 212 | Government of Alberta                         | You can help.   | BUSINESS CARD     |
| 213 | Government of Alberta                         | Healthy Relationships Family Violence Information as read aloud in Plains Cree                      | CD/DVD            |
| 214 | Government of Alberta                         | Abuse in Same-Sex and LGBTQ* Relationships  | BOOKLET           |
| 215 | Government of Alberta                         | Abuse of Persons with Disabilities  | BOOKLET           |
| 216 | Government of Alberta                         | Help is available.  | BUSINESS CARD     |
| 217 | Government of Alberta                         | Need Help?  | BUSINESS CARD     |
| 218 | Government of Alberta                         | Financial Benefits for Victims of Violent Crime   | BROCHURE/PAMPHLET |
| 219 | Government of Alberta                         | IF YOU CALL, WE CAN HELP.   | POSTCARD          |
| 220 | Government of Alberta                         | What is a healthy relationship?   | INFORMATION SHEET |
| 221 | Government of Alberta                         | Talking about family violence   | INFORMATION SHEET |
| 222 | Government of Alberta                         | Parenting After Separation (PAS)  | BROCHURE/PAMPHLET |
| 223 | Government of Alberta                         | QUICK REFERENCE   | INFORMATION SHEET |
| 224 | Government of Alberta                         | DOMESTIC VIOLENCE HANDBOOK for Police and Crown Prosecutors in Alberta                              | BOOKLET           |
| 225 | Government of Alberta                         | Domestic Violence Guideline   | INFORMATION SHEET |
| 226 | Government of Alberta                         | familyviolence.gov.ab.ca  | POSTER            |
| 227 | Government of Alberta                         | Let the healing begin: Information on family violence for Metis People                              | BROCHURE/PAMPHLET |
| 228 | Government of Alberta                         | Family violence and substance use: What's the connection?   | INFORMATION SHEET |
| 229 | Government of Alberta                         | Warning Signs of Abuse  | INFORMATION SHEET |
| 230 | Government of Alberta                         | Family violence: IT'S your BUSINESS COMMUNITY RESOURCE GUIDE  | BOOKLET           |
| 231 | Government of Alberta                         | Find Supports and Services  | WEBPAGE           |
| 232 | Government of Alberta                         | 8 Ways to Stop Scolding   | INFORMATION SHEET |
| 233 | Government of Alberta                         | It's OK to be Angry   | INFORMATION SHEET |
| 234 | Government of Alberta                         | 98 Ways to Say Very GOOD  | INFORMATION SHEET |
| 235 | Government of Alberta                         | Elder Abuse   | INFORMATION SHEET |

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

|     |  |  |                   |
|-----|--|--|-------------------|
| 236 | Government of Alberta                          | Children Exposed to Family Violence Fact Sheet for Child Care Providers                            | INFORMATION SHEET |
| 237 | Government of Alberta                          | Alberta Roundtable on Family Violence and Bullying: Finding Solutions Together                     | ARTICLE/REPORT    |
| 238 | Government of Alberta                          | CONSUMER TIPS: Residential Tenancies (Safer Spaces for Victims of Domestic Violence) Amendment Act | INFORMATION SHEET |
| 239 | Government of Alberta                          | FACT sheet: Fleeing abuse supports   | INFORMATION SHEET |
| 240 | Government of Alberta                          | Elder Abuse Police Guidelines January 2016   | BOOKLET           |
| 241 | Government of Alberta                          | Domestic Violence Police Guidelines November 2013  | BOOKLET           |
| 242 | Government of Alberta                          | RTA HANDBOOK FOR LANDLORDS & TENANTS: RESIDENTIAL TENANCIES ACT & REGULATIONS (Page 69-70)         | BOOKLET           |
| 243 | Government of Alberta                          | Domestic & Intimate Partner Violence in Alberta  | INFORMATION SHEET |
| 244 | Government of Alberta                          | Abuse & Bullying   | WEBPAGE           |
| 245 | Government of Canada                           | Abuse is wrong   | BOOKLET           |
| 246 | Government of Canada                           | CHILD ABUSE is wrong: What can I do?   | BOOKLET           |
| 247 | Government of Canada                           | Words with Dignity   | INFORMATION SHEET |
| 248 | Government of Canada                           | Stop Family Violence   | WEBPAGE           |
| 249 | Government of Canada                           | Need help dealing with family violence?  | WEBPAGE           |
| 250 | Government of Canada                           | How to recognize if you or your children are being abused  | WEBPAGE           |
| 251 | Government of Canada                           | What to do if someone you know is being abused   | WEBPAGE           |
| 252 | Government of Canada                           | How to plan for your safety if you are in an abusive relationship                                  | WEBPAGE           |
| 253 | Government of Canada                           | Learn about family violence  | WEBPAGE           |
| 254 | Government of Canada                           | How men and boys can help stop family violence   | WEBPAGE           |
| 255 | Government of Canada                           | How everyone can help prevent and respond to family violence                                       | WEBPAGE           |
| 256 | Government of Canada                           | Resources for professionals: Stop family violence  | WEBPAGE           |
| 257 | Government of Canada                           | Promoting safe relationships   | WEBPAGE           |
| 258 | Government of Canada                           | Family Violence Initiative   | WEBPAGE           |
| 259 | Government of Manitoba                         | Understanding Domestic Abuse and How to Break Free   | INFORMATION SHEET |
| 260 | Grande Prairie & District Victim Services      | Grande Prairie & District Victim Services  | BROCHURE/PAMPHLET |
| 261 | Grande Prairie & District Victim Services      | Domestic Violence  | WEBPAGE           |
| 262 | Grande Prairie & District Victim Services      | Protection Orders  | WEBPAGE           |
| 263 | Grande Prairie & District Victim Services      | Tips for Victims of Stalking or Harassment   | WEBPAGE           |
| 264 | Grande Prairie & District Victim Services      | Dating Violence - Tips for Women   | WEBPAGE           |
| 265 | Grande Prairie & District Victim Services      | Family Violence Prevention - Quiz: Is your relationship healthy?                                   | ACTIVITY SHEET    |
| 266 | Grande Prairie & District Victim Services      | Nine things you can do if you are being abused   | INFORMATION SHEET |
| 267 | Grande Prairie & District Victim Services      | Childhood Trauma: Common Reactions for children  | INFORMATION SHEET |
| 268 | Grande Prairie & District Victim Services      | Helping Young Children Cope with Trauma  | INFORMATION SHEET |
| 269 | HomeFront Calgary                              | BE AN ENGAGED BYSTANDER  | WEBPAGE           |
| 270 | HomeFront Calgary                              | THIS VALENTINE'S DAY, LET'S TALK ABOUT HEALTHY RELATIONSHIPS!                                      | WEBPAGE           |
| 271 | HomeFront Calgary                              | HomeFront Media Kit 2015   | INFORMATION SHEET |
| 272 | InformAlberta                                  | Resources for Family Violence and Abuse  | WEBPAGE           |
| 273 | Islamic Family and Social Services Association | Muslim Teens: How do I know what kind of relationship I am in?                                     | ACTIVITY SHEET    |
| 274 | Islamic Family and Social Services Association | Abuse is defined as:   | ACTIVITY SHEET    |
| 275 | Islamic Family and Social Services Association | I THINK THERE IS FAMILY VIOLENCE GOING ON IN MY FAMILY - WHAT SHOULD I DO AND WHERE CAN I GO?      | INFORMATION SHEET |
| 276 | Islamic Family and Social Services Association | COMMON MISCONCEPTIONS ABOUT ABUSE  | INFORMATION SHEET |
| 277 | Islamic Family and Social Services Association | Family Violence Act - WHAT ARE YOUR RIGHTS??   | INFORMATION SHEET |
| 278 | Islamic Family and Social Services Association | Fostering Healthy Families   | WEBPAGE           |
| 279 | Jewish Family Service Calgary                  | DOMESTIC VIOLENCE  | WEBPAGE           |
| 280 | Kerby Centre for the 55 Plus                   | Elder Abuse Response Team  | WEBPAGE           |
| 281 | Legal Aid Alberta                              | Emergency Protection Orders & Domestic Violence  | WEBPAGE           |
| 282 | Legal Aid Alberta                              | Knowing your rights is the first step  | WEBPAGE           |
| 283 | Linda Burgess Chamberlain                      | The Amazing Brain and Discipline: Positive Parenting Builds Healthy Brains                         | BOOKLET           |
| 284 | Lisa   | September 6, 2012: I'm Lisa, a survivor with a future, because of my past.                         | BOOKLET           |
| 285 | Lives in Transition                            | LIVES IN TRANSITION  | BROCHURE/PAMPHLET |
| 286 | Lives in Transition                            | Keep Safe  | WEBPAGE           |
| 287 | Lurana Shelter Society                         | Lurana Shelter Society: Community Outreach   | BROCHURE/PAMPHLET |
| 288 | Lurana Shelter Society                         | Get Help   | WEBPAGE           |
| 289 | Lydia D. Walker                                | Signs to Look for in a Battering Personality   | ARTICLE/REPORT    |
| 290 | Make It Our Business                           | Recognize and respond to domestic violence in your workplace                                       | BOOKLET           |
| 291 | Make It Our Business                           | I need safety and support at work  | BOOKLET           |
| 292 | Morag McLean                                   | What Everyone Needs to Know About Strangulation and Domestic Violence                              | INFORMATION SHEET |
| 293 | Morag McLean                                   | Strangulation Information  | INFORMATION SHEET |
| 294 | Mount Royal University                         | Healthy Relationships  | WEBPAGE           |

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

|     |   |  |                   |
|-----|---|--|-------------------|
| 295 | Mount Royal University  | Abuse  | WEBPAGE           |
| 296 | Mount Royal University  | Emotional Abuse  | WEBPAGE           |
| 297 | Mount Royal University  | Physical Abuse   | WEBPAGE           |
| 298 | Mount Royal University  | Sexual Abuse   | WEBPAGE           |
| 299 | Mount Royal University  | Consent  | WEBPAGE           |
| 300 | Mount Royal University  | Stalking   | WEBPAGE           |
| 301 | Mount Royal University  | Where to Start   | WEBPAGE           |
| 302 | Mount Royal University  | I Believe You  | WEBPAGE           |
| 303 | Mountain Rose Women's Shelter Association                                 | WHAT IS ABUSE?   | WEBPAGE           |
| 304 | Mountain Rose Women's Shelter Association                                 | EXAMPLES OF ABUSE  | WEBPAGE           |
| 305 | Mountain Rose Women's Shelter Association                                 | HIDE YOUR TRACKS   | WEBPAGE           |
| 306 | Mountain Rose Women's Shelter Association                                 | MY PERSONAL SAFETY PLAN  | ACTIVITY SHEET    |
| 307 | Mountain Rose Women's Shelter Association                                 | THE WHEEL OF VIOLENCE  | WEBPAGE           |
| 308 | Mountain Rose Women's Shelter Association                                 | #IBelieveYou   | WEBPAGE           |
| 309 | National Initiative for the Care of the Elderly                           | ELDER ABUSE: ASSESSMENT AND INTERVENTION REFERENCE GUIDE   | BROCHURE/PAMPHLET |
| 310 | Neighbours, Friends & Families  | "It's Not Right!" How You Can Identify Abuse and Help Older Adults at Risk   | BOOKLET           |
| 311 | Neighbours, Friends & Families  | Cut it Out: Salons Against Domestic Abuse  | BOOKLET           |
| 312 | Neighbours, Friends & Families  | Neighbours, Friends & Families: Communities Working Together To End Violence Against Women                                       | POWERPOINT        |
| 313 | North West Edmonton Seniors Society                                       | SENIOR empowerment: awareness   action   advocacy  | BROCHURE/PAMPHLET |
| 314 | Pride Centre of Edmonton  | Family Violence Impacting LGBTQ People   | ACTIVITY SHEET    |
| 315 | REACH Edmonton  | Recipe for Healthy Families  | POWERPOINT        |
| 316 | REACH Edmonton  | Recipe for Healthy Families: Immigration and Family  | POWERPOINT        |
| 317 | REACH Edmonton  | Recipe for Healthy Families: Parenting Between Two Cultures  | POWERPOINT        |
| 318 | REACH Edmonton  | Recipe for Healthy Families: Parenting Teenagers Between Cultures  | POWERPOINT        |
| 319 | REACH Edmonton  | Recipe for Healthy Families: Strengthening Our Families  | POWERPOINT        |
| 320 | REACH Edmonton  | Are you a newcomer experiencing family violence?   | BROCHURE/PAMPHLET |
| 321 | REACH Edmonton  | What is Family Violence?   | INFORMATION SHEET |
| 322 | RESOLVE Alberta   | No Longer Silent: Persons with Disabilities who have been Abused Identify their Service Needs                                    | ARTICLE/REPORT    |
| 323 | RESOLVE Alberta   | The Action Group on Elder Abuse Initiative: Building Capacity to Respond to the Abuse of Older Adults - An Evaluation of Phase I | ARTICLE/REPORT    |
| 324 | RESOLVE Alberta   | Evaluation of Training to Address Family Violence and the Older Adult  | ARTICLE/REPORT    |
| 325 | Responding to Victims of Family Violence in the Chinese Community Program | Responding to Victims of Family Violence in the Chinese Community Program  | BROCHURE/PAMPHLET |
| 326 | RUTGERS School of Social Work   | ECONOMIC ABUSE FACT SHEET  | INFORMATION SHEET |
| 327 | Sandy Jung, Associate Professor, MacEwan University                       | Intimate Partner Violence in Edmonton  | POWERPOINT        |
| 328 | Seniors Association of Greater Edmonton                                   | Elder Abuse and Safe House   | POWERPOINT        |
| 329 | Seniors Association of Greater Edmonton                                   | Elder Abuse > Resources  | WEBPAGE           |
| 330 | Seniors Association of Greater Edmonton                                   | ELDER ABUSE AND FAMILY VIOLENCE PROTOCOL July 2016   | ARTICLE/REPORT    |
| 331 | Seniors Protection Partnership  | ELDER ABUSE: Seniors Protection Partnership working with the community to address elder abuse                                    | POSTCARD          |
| 332 | Seniors Protection Partnership  | SENIORS PROTECTION PARTNERSHIP: Prevent Respond Collaborate  | BROCHURE/PAMPHLET |
| 333 | Sheldon Kennedy Child Advocacy Centre                                     | What is Child Abuse?   | WEBPAGE           |
| 334 | Sheldon Kennedy Child Advocacy Centre                                     | Suspect Child Abuse?   | WEBPAGE           |
| 335 | Shift: The Project to End Domestic Violence                               | A Strategy to Promote Healthy Youth Relationships in Alberta to Prevent Domestic Violence  | ARTICLE/REPORT    |
| 336 | Shift: The Project to End Domestic Violence                               | PREVENTING DOMESTIC VIOLENCE IN LGBT COMMUNITIES   | ARTICLE/REPORT    |
| 337 | Shift: The Project to End Domestic Violence                               | Domestic Violence in Alberta's Gender and Sexually Diverse Communities: Towards a Framework for Prevention                       | ARTICLE/REPORT    |
| 338 | SocialWorkTech.com  | The Cycle of Change  | INFORMATION SHEET |
| 339 | Somali Canadian Women & Children Association                              | Women's Empowerment Group: Uncovering, Understanding & Promoting Healthy Families  | BROCHURE/PAMPHLET |
| 340 | Stop Abuse in Families  | YOU NEED TO KNOW: How to recognize Family Violence   | BROCHURE/PAMPHLET |
| 341 | Stop Abuse in Families  | FAMILY SUPPORT PROGRAMS: Family Support Programs   | BROCHURE/PAMPHLET |
| 342 | Stop Abuse in Families  | VIOLENCE PREVENTION EDUCATION: Violence Prevention Education   | BROCHURE/PAMPHLET |
| 343 | Stop Abuse in Families  | COUNSELLING SERVICES: Counselling Services   | BROCHURE/PAMPHLET |
| 344 | Stop Abuse in Families  | Definitions  | WEBPAGE           |
| 345 | Stop Abuse in Families  | Warning Signs  | WEBPAGE           |
| 346 | Stop Abuse in Families  | Frequently Asked Questions   | WEBPAGE           |
| 347 | Stop Abuse in Families  | Cover Your Tracks  | WEBPAGE           |
| 348 | Strathmore Shelter  | HOW TO PREPARE TO LEAVE AN ABUSIVE RELATIONSHIP  | INFORMATION SHEET |
| 349 | Strathmore Shelter  | HOW TO BE SAFE DURING A VIOLENT EVENT  | INFORMATION SHEET |
| 350 | Strathmore Shelter  | What is Abuse?   | WEBPAGE           |
| 351 | Strathmore Shelter  | Important Documents  | WEBPAGE           |
| 352 | Strathmore Shelter  | Hide Your Web Visit  | WEBPAGE           |
| 353 | Student Legal Services of Edmonton  | Domestic Abuse And Your Legal Rights   | WEBPAGE           |

## APPENDIX B:List of Domestic Violence Resources in Alberta 2018

Compiled by the Centre for Public Legal Education Alberta

|     |  |  |                   |
|-----|--|--|-------------------|
| 354 | Sujata Warriar, Ph. D                                      | "IT'S IN THEIR CULTURE": CULTURE, COMPETENCY, OUTREACH AND FAMILY VIOLENCE                                     | POWERPOINT        |
| 355 | The Action Group on Elder Abuse                            | "Let's talk about it."   | ARTICLE/REPORT    |
| 356 | The Action Group on Elder Abuse                            | Elder Abuse Protocol   | ARTICLE/REPORT    |
| 357 | The Family Centre  | EDUCATION SERVICES: FOR COUPLES   WORKSHOPS 2017   | INFORMATION SHEET |
| 358 | The Family Centre  | EDUCATION SERVICES: FOR PARENTS   WORKSHOPS 2017   | INFORMATION SHEET |
| 359 | The Family Centre  | THERAPY & COUNSELLING  | INFORMATION SHEET |
| 360 | The Family Centre  | STRENGTH FOR FAMILIES  | BOOKLET           |
| 361 | The Family Centre  | THERAPEUTIC GROUP FOR WOMEN: HEALTHY RELATIONSHIPS   | INFORMATION SHEET |
| 362 | The Family Centre  | EDUCATION SERVICES: FOR YOU   WORKSHOPS 2018   | INFORMATION SHEET |
| 363 | The Family Centre  | EDUCATION SERVICES: FOR COUPLES   WORKSHOPS 2018   | INFORMATION SHEET |
| 364 | The Family Centre  | EDUCATION SERVICES: FOR PARENTS   WORKSHOPS 2018   | INFORMATION SHEET |
| 365 | The Lethbridge Domestic Violence Action Team               | Signs That A Person is Abusive   | WEBPAGE           |
| 366 | The Lethbridge Domestic Violence Action Team               | Signs of being abused  | WEBPAGE           |
| 367 | The Lethbridge Domestic Violence Action Team               | Signs of exposure to partner abuse   | WEBPAGE           |
| 368 | Today Family Violence Help Centre                          | There is help  | BROCHURE/PAMPHLET |
| 369 | Today Family Violence Help Centre                          | Family Violence - Types of Abuse   | INFORMATION SHEET |
| 370 | Today Family Violence Help Centre                          | Welcome to Family Violence Across the Lifespan   | POWERPOINT        |
| 371 | Today Family Violence Help Centre                          | Healthy Families, Healthy Relationships: Support Group for Immigrant Women                                     | POSTER            |
| 372 | Town of Drayton Valley                                     | PEMBINA CRISIS CONNECTION SOCIETY  | WEBPAGE           |
| 373 | UN WOMEN   | Module 1 OVERVIEW AND INTRODUCTION: Essential Services Package for Women and Girls Subject to Violence         | ARTICLE/REPORT    |
| 374 | UN WOMEN   | Module 3 JUSTICE AND POLICING: Essential Services Package for Women and Girls Subject to Violence              | ARTICLE/REPORT    |
| 375 | United Way of Calgary and Area                             | TURN OFF THE VIOLENCE: Elementary Activities for Grades K-6 For Turn Off the Violence Week November 3-9, 2003  | BOOKLET           |
| 376 | United Way of Calgary and Area                             | TURN OFF THE VIOLENCE: Junior High Activities for Grades 7-9 For Turn Off the Violence Week November 3-9, 2003 | BOOKLET           |
| 377 | United Way of Calgary and Area                             | TURN OFF THE VIOLENCE: High School Activities for Grades 10-12 Turn Off the Violence Week November 3-9, 2003   | BOOKLET           |
| 378 | United Way of Calgary and Area                             | Louise's story   | ONLINE VIDEO      |
| 379 | Western Education  | Make It Our Business   | POWERPOINT        |
| 380 | Western Education  | Make It Our Business: Domestic Violence in the Workplace   | POWERPOINT        |
| 381 | Wheatland Crisis Society                                   | 10 WARNING SIGNS OF ABUSE  | INFORMATION SHEET |
| 382 | WIN House  | I can act.   | BROCHURE/PAMPHLET |
| 383 | WIN House  | Plan Ahead   | WEBPAGE           |
| 384 | WIN House  | Forms of Abuse   | WEBPAGE           |
| 385 | WIN House  | Safety Tips  | WEBPAGE           |
| 386 | WIN House  | Resources  | WEBPAGE           |
| 387 | Wings of Providence  | Education  | WEBPAGE           |
| 388 | YMCA Family Violence Prevention Centre & Sheriff King Home | Fact Sheet on Domestic Violence  | INFORMATION SHEET |