

Your Rights When Renting: Human Rights in Alberta

Filing a Human Rights Complaint

QUESTIONS AND ANSWERS

Are you a renter? Have you been discriminated against while renting? You might want to file a human rights complaint. Here are some commonly asked questions about filing a human rights complaint.

Why should I file a human rights complaint?

There is more than one reason to file a human rights complaint. For example, you may have lost money because of the discrimination.

A human rights officer will read your complaint. The officer will talk to you and the person who may have discriminated against you. The officer will then help you and the other person reach an agreement.

The human rights officer will help decide the remedy to your complaint. A remedy can be financial or non-financial.

Here are some things that might happen if you make a human rights complaint:

- The person finds out what they are doing is wrong.
- The person changes a rule, policy, or behaviour so they do not discriminate against others.
- You receive money from the person who discriminated against you. For example, the person gives you back money that they kept from you unfairly.



Do you have more questions about remedies? To learn more, visit:

http://www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/complaints/remedy.asp

I am afraid of the person that discriminated against me. I am worried they might become violent if they find out I filed a complaint. Can I file a human rights complaint without putting my name on it?

When you file a complaint, your name needs to appear on the complaint form. The person that may have discriminated against you must receive a copy of the complaint.

Talking to a Human Rights Officer is confidential. You can find out more about filing a complaint and the officer will not tell your story to anyone. You may decide to file a complaint. Your name will need to be on the complaint form.

I think I was discriminated against because I am a single mother. I think that the landlord discriminated against me two years ago. Can I still file a human rights complaint?

A human rights complaint can be filed up to one year after the discrimination took place. If the incident happened more than one year ago, you cannot file a human rights complaint.



Do you have more questions? Contact the Alberta Human Rights Commission:
<http://www.albertahumanrights.ab.ca/>

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