

# Annual Report

April 2005—March 2006

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## From the Director



This report covers the activities of the Legal Studies Program from April 1, 2005 to March 31, 2006.

We are truly grateful for the core support of the LSP and the Access to Justice Network provided by the Alberta Law Foundation. This year we also received funds from the Alberta Real Estate Foundation, Alberta Government Services, Alberta

Justice, and The Muttart Foundation. Without the continuing support of all of our funders, our work would not be possible.

I thank our staff, contractors, and volunteers who successfully took on new challenges and reached new heights again this year.

*Lois E Gander  
Professor & Director*

## About the Legal Studies Program

### Mission

To enhance accessibility and quality of law and justice throughout the world by engaging people in lifelong learning about law and justice.

### Vision

To be a leader in using community engagement practices to create technology-enhanced opportunities for lifelong learning about law and justice.

### Mandate

LSP plans, develops, and markets a cost-recovery program of non-degree educational opportunities in continuing law-related education to individuals, intermediaries, and those trained in law or with law-related careers.

### Objectives

- To provide leadership in the fields of public legal education and continuing professional education;
- To promote, facilitate, and assist with the development of a comprehensive and integrated network of law and justice-related services;
- To facilitate and promote public involvement in legal and justice matters and interaction between the public and the legal and justice sectors; and

- To contribute to the development and reform of the law and justice systems in Canada, including the development of alternative mechanisms for conflict resolution.

### Values

- The rule of law is essential in maintaining democracy and promoting justice.
- The interest, knowledge, and participation of everyone, not just legal experts, is essential in determining the kind of law and justice society wants.
- Education is a means of facilitating social transformation.
- Public institutions and the voluntary sector are essential in engaging people in issues of social concern and in realizing their public commitments.
- Excellence in design, development and delivery strategies, programs, resources, and services is essential. We strive to continuously improve the knowledge and practice of staff and partners.
- Individuals deserve respect and equitable treatment. Open, honest, ethical and informed communication, consultation, understanding, and collaboration is essential among staff, colleagues, partners, and communities of interest.

## Executive Summary

This year, the Legal Studies Program continued to focus most of its resources on developing web-based public legal education resources and services. Through its range of activities, the LSP had **over 1 million contacts** with individuals looking for legal information and with intermediaries who turned to the Program for assistance in their work.

As the following statistics demonstrate, the Internet provides an efficient way of reaching people. What is less obvious is that often the only way of reaching people who are disadvantaged by virtue of geographic or other forms of isolation is online.

### Over 3,000 pages of law-related information

is available on LSP Websites. These sites received over:

- 21.6 million hits
- 4.9 million pages downloaded
- 1.3 million user sessions

### Canadian Legal FAQs

- over 1 million pages downloaded
- 80 new FAQs added

### 700 reference / referral questions answered

Over 200 intermediaries served through staff presentations and training sessions

Knowledge about the theory and practice of public legal education in Canada can be spread online. As a result of our Theory and Practice of PLE in Canada website, we were approached by a graduating law student from the University of Idaho who made a successful application for a Fulbright Scholar Program's Pre-Doctoral Fellowship to enable him to spend the upcoming year studying with the LSP.

His research will position him to provide leadership in the development of PLE services in the United States, and to make a significant contribution to our own understanding of PLE's contribution to access to justice in Canada.

### Laws for Landlords launched March 1, 2006

- Users can search across both the Landlords and Tenants websites

### ACJNet database grew to over 10,000 records.

Added this year:

- 300 links, 220 events and 1,350 news items

### LawNow celebrated 30 years

- Over 40 volunteer contributors wrote articles/columns. *See appendix 5.*
- 21 Updates emailed in 2005/06.

### Abuse of Older Adults FAQs booklets revised and 9,000 copies reprinted

"Making access to legal knowledge so widely available to all citizens through its many programs and services, the Legal Studies Program is exactly what Dr Samarasekera is referring to in "Dare to Discover", the University of Alberta's vision for its 2<sup>nd</sup> century.

These two cornerstones, the intertwined concepts of "Learning, Discovery, and Citizenship" and "Engaging with our Communities" to my mind sum up exactly what the Legal Studies program and LawNow have always been about."

Lynn Penrod,  
Office of the President,  
University of Alberta

## 30th Anniversary of Legal Studies Program & LawNow

A celebration of 30 years of public legal education was held on November 25, 2005.

At the event, Professor and Director Lois Gander was awarded the Alberta Centennial Medal for outstanding achievements in the community. San San Sy (past Associate Director of the LSP) was awarded the Sandra Garvie Memorial Award of Merit. Earlier in the fall, she also received the Alberta Centennial Medal.

Displays highlighting Resource News/LawNow, community engagement activities, research, innovation and invention, and Legal Resource Centre/Legal Studies Program were created for the event.

Congratulatory remarks were made by Dr Katy Campbell (Associate Dean, Faculty of Extension), Peter Freeman, QC, David Aucoin (Executive Director, Alberta Law Foundation), Dr Lynn Penrod (Special



Lois Gander & Lynn Penrod

Advisor to the President, University of Alberta), Dr Randy Petruk (Executive Director, Policy Secretariat, Alberta Justice), The Honourable Allan Wachowich (Chief Justice, Court of Queen's Bench), and Senator Grant Mitchell.

*See Appendix 3 for invitation and 4 for quotes.*

Personal letters of congratulations were received from Prime Minister Paul Martin and Deputy Prime Minister Anne McLellan.

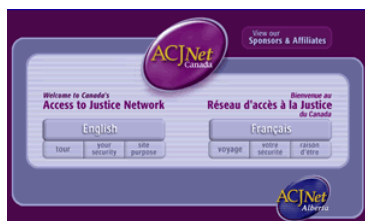
Long-service plaques were presented to the following staff who have been with the Program for over 10 years: Lesley Conley, Stephanie Hawrylak, Teresa Mitchell, and Shannon Thomas.

See <http://www3.extension.ualberta.ca/lsp/30thSheet-newest.pdf>.

## Programs: Access to Justice Network (ACJNet)

ACJNet is Canada's access to justice portal. It serves as a clearinghouse of electronic resources that address a myriad of legal and justice matters. It includes sub-portals dealing with resources of particular interest to Albertans and with those available in French. ACJNet Alberta is home to A-Link: Alberta's Legal Information Network, a directory of Alberta's PLE services. The Alberta Law Foundation provided core support to ACJNet and shared costs with Alberta Justice to create A-Link.

ACJNet hosted a practicum student from the School of Library and Information Studies at the University of Alberta from January to April 2006.



### Content Development

ACJNet continued to grow—with links to websites, full-text documents, legal events, and news items of interest to Canadians added every month. Over 10,000 live records are now in the ACJNet database. Records added throughout the year included 220 events, 300 links, and 1,350 news items.

A Public Legal Education section was added to each homepage. Subsections include Organizations, Research, Resources, and Theory & Practice. These contain content and links to key resources in the field of public legal education.

Broken links on ACJNet were identified and fixed, with an emphasis on family violence-related links.

The content management system was upgraded as part of our maintenance contract with Redengine. This upgrade allows for greater control over the administrative functions of the website and the ability to create new pages and site sections.

**“As a small non-profit organisation, we are particularly grateful to have our website featured on the ACJNet site. We are very impressed with the ACJNet website -- it will be useful to our research and work.”**

Christopher L. Avery, Business & Human Rights Resource Centre  
(August 2005)

### A-Link

Alberta's Legal Information Network continued to grow in 2005/06. Over 20 new organizations were added to the directory and member organizations were reminded to update and/or maintain their listings. A-Link was promoted at several public functions, training sessions and conferences. User statistics rose, with the most popular page being the search.

### News and Features

Each day, news items were added to each ACJNet homepage (National, Alberta, and French). The 1,353 legal news items added this year were drawn from major media outlets, government news releases, and communiqués from a variety of public legal education organizations.

Every 5-7 days, a website contained in the database was featured on each of the National, French, and Alberta homepages. Feature site listings included a graphic, link, and information about the organization and its website.

Special topics were created to coincide with monthly polls, special events, and timely topics. For example, a special topic on the Federal Election was created for the National homepage. Other special topics included Restorative Justice Week, Family Violence Prevention Month, and International Women's Day.



### User Interaction

Monthly polls were conducted on ACJNet National and Alberta—with almost 2,000 respondents. The most popular polls on the National site concerned the rights of the unborn to sue their mothers for injuries caused by car accidents and if there should be a dedicated seat on the Supreme Court for an Aboriginal. Popular polls on ACJNet Alberta included whether the government should hire special constables to enforce traffic laws, and if children as young as 12 should be allowed to work.

Top search topics included Criminal Law, Divorce, and Family Law.

### Reference Service

Staff responded to over 700 email and telephone questions from the public. The most frequently requested topics were labour and employment law, divorce, family law wills and estates, criminal law, and landlord and tenant law.

### User statistics:

- Over 9.4 million hits
- Over 565,000 user sessions
- Over 1.6 million pages downloaded

## LawNow

### Website Stats:

- 934,000 Hits
- 358,000 Pages Downloaded
- 61,000 Users

LawNow strives to provide credible legal information, interpretation, and comment to help Canadians understand legal issues, and to make meaningful contributions to the democratic life of their community and country. LawNow remains the only plain language magazine providing Canadians with understandable information about the law and its relation to everyday life.

The publication team includes lawyers, writers, law librarians, educators, and editors. We are grateful to our contributors (over 45 lawyers and other professionals) who supported LawNow by article and column contributions. See appendix 5 for list of volunteers.

LawNow was primarily funded through subscription and advertising revenue, as well as direct financial support received from The Muttart Foundation.



LawNow magazine entered its 30<sup>th</sup> year of publication with the October/November 2005 issue. It has grown from the 12-page newsletter format of October 1976 to a suite of services and materials that includes a full-colour 48-page print magazine, website access, and an email updating service that provides up-to-date information and commentary on current legal issues.

LawNow's international exposure was broadened this year through an expanded contract with Gale Thompson distributors.

### Production

A new subscriber database was implemented to increase administrative efficiency, staff was trained, and historical data was prepared and entered into the new system. The conversion of articles to PDF for display on the website continued. UPDATE streamlined its process by introducing a new format in April 2005. The current issue links are kept active for a two-week period, then the PDF version is stored online in a searchable database which is available to registered LawNow Online users.

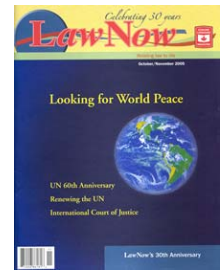
### Features

- Democracy
- Criminal Law

- Municipal Law
- 60<sup>th</sup> anniversary of the United Nations
- Religion and the Law
- Labour Laws
- Canadian Lawyers Abroad
- Landmark Cases
- Family Law
- Real Estate
- Youth and the Law

### Special Reports

- Insurance
- Marriage
- Farming and Ranching
- Law and Technology
- Elections
- Law and Animals
- Consumer Law
- Administrative Law
- Law and the Disabled
- International Organization of Justice
- Sports Law



Copies of individual issues of the magazine were distributed to various organizations for displays (launches and celebrations), student materials (mediation training and ESL), public events (Law Day), and conferences.

### Special Initiatives

- LawNow for Alberta Schools has been under discussion with Alberta Justice, Alberta Education, and the Law Society of Alberta.
- Funding for a special issue of LawNow as part of the Law Society of Alberta's Centennial Celebrations was approved.
- Funding for special issues of LawNow on other topics was discussed with a variety of funders.



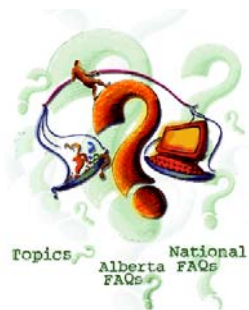
Teresa Mitchell,  
Associate Editor

"Using the lens of law to look at social issues or to challenge conventional legal thinking, LawNow generates new knowledge about issues of contemporary interest for readers both within and outside the legal profession."

Lois Gander

## Canadian Legal FAQs

The Canadian Legal FAQs website fits into the Legal Studies Program's objective to provide legal and justice-related information to the public. Alberta Law Foundation funding supports the routine maintenance and hosting of the site, and updating of content where possible. The development of content has been funded through the support of many additional funders. **There are now 1,112 FAQs on 25 topics.**



During 2005/06, approximately 80 existing FAQs were revised and broken links were repaired.

### Residential Tenancies

70 new FAQs for Alberta landlords and tenants were created and posted on the Canadian Legal FAQs, and Laws for Landlords and Laws for Tenants in Alberta websites. Funding from Alberta Government Services and the Alberta Real Estate Foundation is gratefully acknowledged.

Topics include:

- Shared accommodation and roommate issues
- Privacy and security
- Rent
- Leases
- Notice periods
- Pets
- Visitors
- Municipal bylaws

### User Statistics:

- Almost 3.5 million hits
- Over 300,000 user sessions
- Almost 1.1 million pages downloaded



Topic	Number	Topic	Number
Abuse of Older Adults	69	Access to Information	10
Adoption Records in Alberta	14	Adult Interdependent Relationships	30
Charter of Rights and Freedoms	10	Commissioners for Oaths and Notaries Public	13
Constitution of Canada	5	Contracts and Consumer Information	5
Copyright	41	Criminal Code of Canada	38
Dependent Adults Act	31	Divorce	134
Family Law	3	Family Violence (including PAFVA)	180
Labour Law	103	Landlord and Tenant	103
Marriage	10	Non-Profit Organizations and Taxes	1
Real Estate	22	Renting a Place to Live	70
Sources of Legal Assistance in Alberta	3	Travel	94
Unions: History and Development	57	Wills and Estates	11
Youth	55		
		<b>TOTAL FAQs</b>	<b>1,112</b>



## Family Violence

### The Family Violence Suite

The Legal Studies Program developed a suite of websites dealing with family violence. The LSP also participates in collaborative projects that enhance the awareness and impact of those sites. The maintenance and upkeep of these sites is part of the core activity of LSP. The suite includes:

- **VIOLET:** Law and Abused Women;
- **RoseNet:** Law and Abused Immigrant Women; and
- **OakNet** (Older Adult Knowledge Network): Abuse of Older Adults.



#### Website Statistics:

##### VIOLET

- 665,000 hits
- 185,000 page views
- 97,000 user sessions

##### OakNet

- 179,000 hits
- 54,000 page views
- 31,000 user sessions

##### RoseNet

- 232,000 hits
- 117,000 page views
- 60,000 user sessions

In 2005/06, several sections of these sites were updated to ensure accuracy of information. On VIOLET and RoseNet, the sections on Women's Shelters, Key Resources/Agencies that Help Families Where there is Violence, and Legal Aid were updated. In addition, the section on Knowing Your Rights as a Sponsored Person was updated on RoseNet.

As part of routine maintenance, broken links were identified and repaired on all three family violence websites. Relevant links were compiled and added to ACJNet Alberta database.

#### Collaborations

- LSP partnered with Portage College, the Alberta Council of Women's Shelters, and Jean McBean, QC, to create curriculum material surrounding the legal portion of the college's new Women's Shelter Crisis Worker Program.
- The Family Transition Place, located in Orangeville, Ontario, distributed information from the VIOLET website to their clients.
- The LSP was fortunate to receive free graphic design services for the Abuse of Older Adults FAQs booklet from students at Guru Digital Arts College in Edmonton.

- ACJNet Alberta created and displayed a special topic on Family Violence Prevention Month from October 31 to December 31, 2005. The Special Topic included information on the awareness campaign, new publications and services, and links.

#### Elder Abuse FAQs Booklet

The *Abuse of Older Adults: Frequently Asked Questions* booklet was revised and reprinted.

##### Topics:

- General Information
- Physical, Sexual, Emotional, and Financial Abuse
- Neglect and Self-Neglect
- Reporting Abuse
- Abuse as a Crime
- Going to Court
- Rights of Victims
- Protective and Restraining Orders
- Peace Bonds
- Wills
- Future Care and Future Asset Management
- Losing Decision-Making Power
- Consumer Fraud
- Abuse in Institutions



www.violetnet.org

These FAQs were made available on the Canadian Legal FAQs website. Legal Studies is grateful to the Alberta Law Foundation for funding the reprinting of 9,000 copies of this booklet.

## Not-for-Profit and Charity Law

The Not-for-Profit & Charity Law website provides information on not-for-profit, non-profit, and charity management; liability; directors, volunteers, and employees; fundraising law; and tax law.

Information is presented through the *LawNow* reprint series and Frequently Asked Questions (FAQs). Links to other sites and opportunities for discussion are also included. The Not-for-

Profit & Charity Law website includes over 85 pages of content.

In 2005/06, over 15 news items of interest to not-for-profit organizations and charities were added. A News Archive section was created. New links were added to the "Links" and "Foundations with Websites" pages, and broken links were identified and repaired.

### User Statistics:

- 363,000 hits
- 95,000 page views
- 47,000 user sessions

## Residential Tenancies

This ongoing project has been funded over the past 4 years by the Alberta Real Estate Foundation (AREF), with some assistance from Alberta Government Services (AGS).

### Laws for Tenants in Alberta

With funding from the Alberta Real Estate Foundation, a content management system was implemented on the Laws for Tenants in Alberta website to provide easier maintenance and content updating.

### Laws for Landlords in Alberta

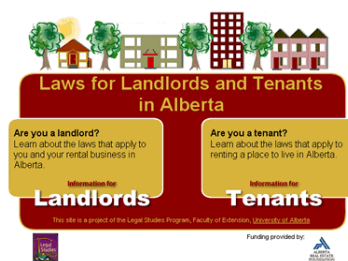
The site architecture for Laws for Landlords in Alberta was developed, and content was created and added to the content management system. Volunteer landlords participated in focus group sessions, and an advisory committee was formed and consulted during the design phase. The site was officially launched March 1, 2006 by Alberta Government Services Minister Ty Lund, at a ceremony held at the Edmonton Public Library. *See appendix 6 for launch invitation.*

Albertans can use the new Laws for Landlords site to find information on leases, security deposits, tenant obligations, repairs, laws and regulations, resident managers, tenant rights, rent, inspections, safety and security issues, legal notice, and more! The site is divided into the following sections:

- Becoming a Landlord
- Before the Tenancy
- During the Tenancy
- Ending the Tenancy
- Disputes

### User Statistics:

- Over 5.8 million hits
- 1.2 million page views
- 91,900 user sessions



A splash page was created with links to both of the residential tenancies sites, the LSP, and the Alberta Real Estate Foundation. The original search function was improved to allow users to get results from either the Laws for Tenants or Laws for Landlords site, or from both sites.

### FAQs

Legal Studies developed 70 new FAQs (frequently asked questions) for landlords and tenants in Alberta. These FAQs were posted on both the Canadian Legal FAQs and Laws for Landlords and Tenants in Alberta websites. *See Canadian Legal FAQs (page 5) for topics.*



Ty Lund, Alberta Government Services Minister

## Theory and Practice of Public Legal Education in Canada

### User statistics:

- 21,100 hits
- 9,200 user sessions
- 14,500 pages downloaded

As one of Canada's oldest public legal education organizations, and the only one located within a university faculty, the Legal Studies Program has assumed a particular mandate for carrying out research into the theory and practice of public legal education.

An important LSP objective is to provide leadership in the field of public legal education (PLE). A major initiative has been the Alberta Law Foundation-funded development of a website, online forum, and weblog (blog) for PLE providers, funders, and policy-makers. During 2005/06, we continued to add links and documents to this site.

### International Exposure

Web-based resources are a great way of spreading knowledge about the theory and practice of public legal education in Canada. As a result of our Theory and Practice of PLE in Canada website, we were approached by a graduating law student from the University of Idaho. He made a successful application for a Fulbright Scholar Program's Pre-Doctoral Fellowship which enables him to spend the upcoming year studying with the LSP. His research will position him to provide leadership in the development of PLE services in the United States, and to make a significant contribution to our own understanding of PLE's contribution to access to justice in Canada.

## Administration and Online Service Provision

**Administrative** activities included:

- Financial planning, monitoring and reporting
- Day-to-day office operations (telephones, records management, supplies, etc)
- Human resource functions (recruitment, evaluations, and support)
- Creation of staff development and training plans
- Communications and promotions
- File management and retention
- Attendance at provincial and federal meetings
- Committee work for Public Legal Education Network of Alberta (PLENA)
- Board and committee work for the Public Legal Education Association of Canada (PLEAC)
- Board and committee work for the Greater Edmonton Library Association
- In June 2005, the LSP coordinated the new electronic file management system for the Faculty of Extension at the University of Alberta, and organized their shared electronic files as the guidelines.

- The official files **Archive Project** continued with the preparation of 7 boxes of files for placement in the University of Alberta Archives.
- The **LSP website** was kept up-to-date and links checked regularly. Over 55 news items were added to the LSP homepage over the year. Information about publications and presentations were added.
- 12 **electronic mailing lists** (listservs) were managed in 2005/06, 11 of which used Mailman and 2 used MyMailout online software. This includes *ACJNet* update, which has over 180 subscribers, and *LawNow* Update, with over 200 subscribers.

### LSP Website Statistics:

- 469,000 hits
- 45,300 page views
- 74,800 user sessions



### Cases

#### 1. ADMINISTRATIVE LAW - CANADA ELECTIONS ACT - POLITICAL PARTIES

*Sorenz v. Conservative Party of Canada* Federal Court of Canada November 19, 2004  
<http://www.canlii.org/ca/tas/ct/2004/2004fc1628.html>

### Online Services

Legal Studies provided website support and maintenance to the Alberta Law Foundation, the Law Foundation of British Columbia, and Student Legal Services of Edmonton.



[www.albertalawfoundation.org](http://www.albertalawfoundation.org)



[www.lawfoundationbc.org](http://www.lawfoundationbc.org)



## Publications and Presentations

### Publications

Parish, L. (2006). *Abuse of Older Adults Frequently Asked Questions* booklet—2nd edition. January 2006.

Rhyason, D. (2006). *A new resource for landlords*. The Rental Gazette.

Wurmann, K. (2006). *Home sweet home – a new web resource about landlord and tenant law in Alberta*. Letter of the LAA, Issue Number 150, Spring 2006.

**Search Well and Be Wise:  
helping your students find legal  
information online**

### Presentations

Wurmann, K. (April 2005). *How do you find (the defendant?) Helping patrons find legal information online*. Presentation to the Alberta Library Conference, Jasper, Alberta.

Wurmann, K. (October 2005). *Casting a Safety Net – Finding Legal Resources on the Web*. Presentation to the Alberta Council of Women's Shelters, Edmonton, Alberta.

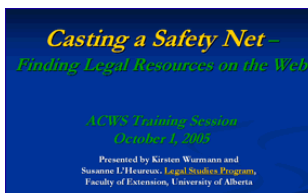
Wurmann, K. (November 2005). *Alternative Librarianship: Life on the Outside*. Presentation to the Edmonton Chapter of the Canadian Association of Special Libraries, Edmonton, Alberta.

Rhyason, D. and Wurmann, K. (February 2006). *Laws for Landlords in Alberta*—training session for Edmonton landlords.

Wurmann, K. (February 2006). *Search Well and Be Wise – helping your students find legal information online*. Presentation to the Calgary City Teachers' Convention, Calgary, Alberta.

Rhyason, D. and Wurmann, K. (March 2006). *Residential Tenancies Issues*. Focus group with immigrant services intermediaries.

Wurmann, K. (March 2006). *Search Well and Be Wise – helping your students find legal information online*. Presentation to the Greater Edmonton Teachers' Convention, Edmonton, Alberta.



## Staff

### Academic Staff

- Lois E Gander (Professor), BA, LLM – Executive Director
- Diane Rhyason, BEd, BLIS, MLIS, PhD – Associate Director
- Teresa Mitchell, BA, LLB – Research Officer and Associate Editor, LawNow
- Kirsten Wurmann, BA, MLIS – Web Librarian

### Non-Academic Staff

- Lesley Conley – Electronic Information Assistant
- Susanne L'Heureux – Production Assistant
- Stephanie Hawrylak – Projects Support
- Tracie Teall – Accounting Assistant
- Shannon Thomas – Developer, Digital Strategies

### Contractors and Consultants

- Mildon Choice Words
- Law Another Way Ltd
- MFS Consulting
- Redengine Inc.
- Some Production!

### Pro Bono:

LawNow is grateful for its many volunteer contributors (over 40 writers!). See *appendix 5 for complete list*.

LSP Staff at 30th Anniversary



## Community Participation, Professional Development and Research

### Director

- Justice Policy Advisory Committee
- Legal Education Society (board)
- Public Confidence in the Justice System
- Theory and Practice of Public Legal Education in Canada

- Online surveys and online academic research
- Fundraising opportunities for public legal organizations
- Internet/Electronic/Online Research Methods
- Information-seeking behaviours
- Legal topics in school curriculum

### Associate Director

- PLEAC National / Networking Conferences
- PLENA Conference
- Alberta Magazine Publishers Association Conference
- Information-seeking behaviours of immigrants
- Faculty of Extension research refreshers
- Nonformal education strategies

### Electronic Information Assistant

- Charities Use of Proceeds and Gaming Rules
- CRA Roadshow
- Adobe InDesign

### Developer, Digital Strategies

- Problem Solving/Decision Making
- Visual Design for Print and Web
- Project Management
- Web Design, Architecture, and Usability
- Adobe InDesign

### Office Staff

- Peoplesoft
- HTML, Web and InDesign
- Problem Solving/Decision Making
- Governance 101

### Professional Memberships/Affiliations

- Alberta Magazine Publishers Association
- Alberta Residential Tenancies Advisory Committee
- Association of Professional Librarians at the University of Alberta (APLUA)
- Canadian Library Association (CLA)
- Canadian Magazine Publishers Association
- Faculty of Extension Records Management
- Library Association of Alberta (LAA)
- Public Legal Education Network of Alberta (PLENA)
- Public Legal education Association of Canada (PLEAC)
- University of Alberta Trust Academic Negotiating Committee
- Youth Justice Education Partnership

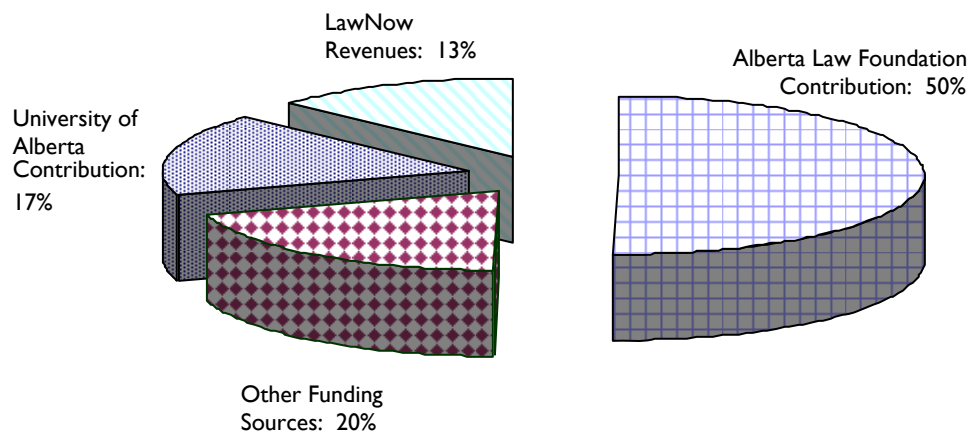
### Web Librarian

- Trends in Internet use and information gathering
- School of Library and Information Studies professional development day
- Online surveys and academic research
- Alberta Library Conference
- Fundraising opportunities for public legal organizations

## Funders, Partners, and Collaborators

- Alberta Magazine Publishers Association
- Alberta Residential Tenancies Advisory Committee
- Association of Academic Staff at the University of Alberta (AASUA)
- Association of Professional Librarians at the University of Alberta (APLUA)
- Alberta Government Services
- Alberta Law Foundation
- Alberta Real Estate Foundation
- Alberta Justice
- Calgary Apartment Association
- Canadian Magazine Publishers Association
- Canadian Library Association (CLA)
- Canada Revenue Agency
- Canadian Forum on Civil Justice
- Changing Together - A Centre for Immigrant Women
- Edmonton Centre for Equal Justice
- Faculty of Extension Records Management Committee
- Heritage Canada
- Justice Canada
- Landlord and Tenant Advisory Boards (Edmonton, Red Deer, Wood Buffalo)
- Legal Education Society of Alberta
- Legal Information Society of Nova Scotia
- Library Association of Alberta (LAA)
- Public Legal Education Association of Canada
- Public Legal Education Network of Alberta
- Sandra Garvie Memorial Fund
- Social Sciences and Humanities Research Council
- The Muttart Foundation
- Trust Academic Steering and Negotiating Committees, University of Alberta
- Youth Justice Education Partnership

## Financial Summary



David Aucoin, Executive Director, Alberta Law Foundation

Other Funding Sources	Programs / Projects
Alberta Real Estate Foundation	Residential Tenancies Information Project Alberta Residential Tenancies Advisory Committee
Alberta Government Services	Residential Tenancies FAQs Information-Seeking Behaviours of Immigrants in Alberta
Alberta Justice—Justice Policy Advisory	Public Confidence in the Justice System

## Contact Information

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University of Alberta

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**E-mail**  
lsp@ualberta.ca

**Website**  
www3.extension.ualberta.ca/lsp

**Director: Lois E Gander**  
Telephone: 780 492-1621  
lois.gander@ualberta.ca

**Associate Director: Diane Rhyason**  
Telephone: 780 492-5060  
diane.rhyason@ualberta.ca

**Web Librarian: Kirsten Wurmman**  
Telephone: 780 492-1855  
kirsten.wurmman@ualberta.ca



## Appendix 1: Websites

### Access to Justice Network—[www.acjnet.org](http://www.acjnet.org)

ACJNet Alberta—[www.acjnet.org/abhome](http://www.acjnet.org/abhome)

ACJNet National—[www.acjnet.org/nahome](http://www.acjnet.org/nahome)

ACJNet Francais—[www.acjnet.org/frhome](http://www.acjnet.org/frhome)

A-Link Directory—[www.acjnet.org/plehome](http://www.acjnet.org/plehome)

### Canadian Legal FAQs— [www.law-faqs.org](http://www.law-faqs.org)

National—[www.law-faqs.org/nat.htm](http://www.law-faqs.org/nat.htm)

Alberta—[www.law-faqs.org/ab.htm](http://www.law-faqs.org/ab.htm)

### Family Violence

OakNet— [www.oak-net.org](http://www.oak-net.org)

RoseNet—[www.rosenet-ca.org](http://www.rosenet-ca.org)

VIOLET—[www.violetnet.org](http://www.violetnet.org)

### Laws for Landlords and Tenants in Alberta—[www.landlordandtenant.org](http://www.landlordandtenant.org)

Laws for Tenants—<http://tenant.landlordandtenant.org/>

Laws for Landlords—<http://landlord.landlordandtenant.org>



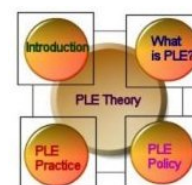
### Not-for-Profit and Charity Law—[www.law-nonprofit.org](http://www.law-nonprofit.org)

Charity Law Bibliography—[www.law-nonprofit.org/bib](http://www.law-nonprofit.org/bib)

### LawNow & LawNow Online—[www.lawnow.org](http://www.lawnow.org)

### Theory and Practice of Public Legal Education in Canada—

[www.plecanada.org](http://www.plecanada.org)



### Youth Justice Education Partnership (YJEP)—[www..extension.ualberta.ca/lsp/youthjustice](http://www..extension.ualberta.ca/lsp/youthjustice)

22.5 million hits

4.9 million

pages  
Downloaded

1.3 million user  
sessions

## Appendix 2: Detailed Website Statistics

Website	Hits	Pages	Users
<b>ACJNet</b>	9,404,000	1,629,500	565,800
<b>Canadian Legal FAQs</b>	3,500,000	1,073,200	302,300
<b>Laws for Landlords and Tenants in Alberta</b>	5,900,000	1,251,000	92,000
<b>LawNow and LawNowOnline</b>	934,000	358,200	61,400
<b>Legal Studies Program</b>	469,000	75,000	45,300
<b>Not-for-Profit &amp; Charity Law</b>	363,000	95,000	47,000
<b>OakNet</b>	179,000	53,800	31,200
<b>PLE in Canada</b>	21,100	14,500	9,200
<b>RoseNet</b>	232,000	117,000	60,100
<b>VIOLET</b>	665,000	185,200	97,000

## Appendix 3: 30th Anniversary Program

### Celebrate with Us!

#### Legal Studies Program and LawNow 30th Anniversary Celebration

## Program

### Opening Remarks - *Lois Gander*

**Welcome—*Dr Katy Campbell, Associate Dean,  
Research—Faculty of Extension***

### 30 Years of Discovery—*Lois Gander*

- **How it all began—*Peter Freeman, QC***
- **Legal Studies pioneers—*Lois Gander***

### Community Support and Engagement

- **David Aucoin, Executive Director—*Alberta Law Foundation***
- **Dr Lynn Penrod, Senior Advisor to the President—*University of Alberta***
- **Dr Randy Petruk, Executive Director,  
Policy Secretariat—*Alberta Justice***
- **The Honourable Allan Wachowich—*Chief Justice,  
Court of Queen's Bench***
- **Senator Grant Mitchell—*Government of Canada***

### Concluding Remarks—*Lois Gander*

**Please visit our displays on the main and upper levels of the Timms foyer.**

The displays showcase our work from the past 30 years and are arranged as *Legal Studies, LawNow, Invention & Innovation, Research, and Community Engagement & Partnerships.*

**Pianist—*Maryann Wynne***



## Appendix 4: 30th Anniversary Quotes

### Prime Minister Paul Martin

"I am delighted to offer everyone at the Faculty of Extension's Legal Studies Program at the University of Alberta my heartfelt congratulations on the special occasion of your 30 years of success. This most remarkable event can only result from your hard work and dedication while providing first-rate services and resources to citizens. Indeed, for 30 years you have provided Canadians with access to legal knowledge that has enabled them to understand the legal implications of their decisions as members of Canadian society."



*The Honourable Allan Wachowich, Chief Justice*

### Honourable Anne McLellan

"The Legal Studies Program has remained on the cutting edge of public legal education since its inception while maintaining a strong educational foundation. I commend those who organize, sponsor and participate in this essential program. Please accept my best wishes for continued success."

### Peter Freeman, QC

"Over its thirty years, the Centre has gone through a variety of changes and challenges; in 1989, the Centre changed its name to the Legal Studies Program and launched new initiatives. In 1994, about the time of the birth of the

Internet, the Program adapted its delivery formats to the new technologies, and began the Access to Justice Network project which would result in the first major electronic portal for the Canadian public. However, its approach is still multi-disciplinary; its involvement with the community still central to its method; its goals reworded, but not changed."

### Dr Lynn Penrod, University of Alberta

"Making access to legal knowledge so widely available to all citizens through its many programs and services, the Legal Studies Program is just exactly what Dr Samarasekera is referring to in two of the four cornerstones underpinning "Dare to Discover", the University of Alberta's vision for its 2<sup>nd</sup> century. These two cornerstones, the intertwined concepts of "Learning, Discovery, and Citizenship" and "Engaging with our Communities" to my mind sum up exactly what the Legal Studies program and Lawnow have always been about."

### Dr Katy Campbell, Faculty of Extension

"Our Faculty's mission refers to our obligation to work for social and individual betterment; to develop programs and partnerships that address social concerns and contribute to the public good. The work of Legal Studies exemplifies the active, constructive and relevant scholarship required to fulfill this mission."

## Appendix 5: LawNow - Volunteer & Pro Bono Contributors

### Articles

- Mark Seebaran
- Barbara Billingsley
- Shelley L. Miller, Q.C.
- Kelsey Drozdowski
- Keith Seel
- Linda McKay-Panos
- Janet Keeping
- Dr Reg Whitaker
- Shaunna Mireau
- David J. Bannon and Jordan D. Winch
- Glenn D. Tait and Carolyn Simpson
- Peter Bowal
- Garrett A. Eisenbraun
- Hugh Neilson
- Jason Unger
- Tim Battle

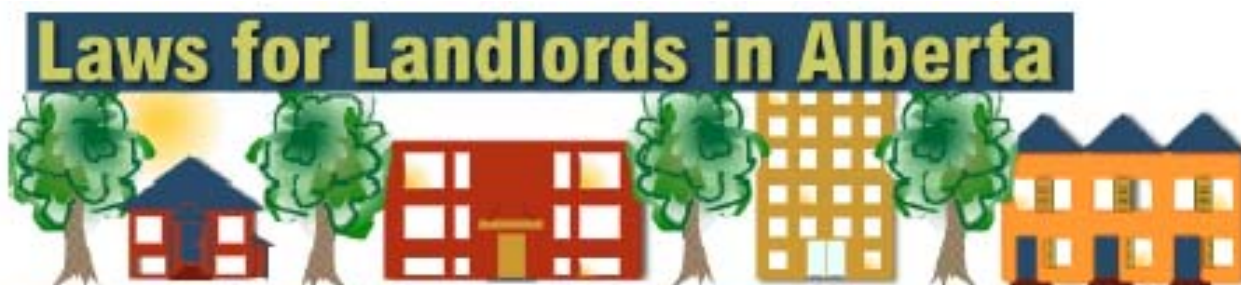
- Duane Bratt
- Andrea Fugeman-Millar
- John Winterdyk and Kiara Okita
- The Reverend Colleen Lynch
- Diane R. Davidson
- Michael Clegg, Q.C.
- Benjamin Lau
- Gordon Lamont
- Patricia L. Gibbon
- Jodie L. Hierlmeier
- Heather J. Innes
- Mark Rieksts
- Nickie Vlavianos
- Donald J. Manderscheid, Q.C.
- Michelle Doyle
- Erin Olsen
- Connie L. Mah

### Columns

- Chastine M. Taerum
- Fred R. Fenwick
- Charles B. Davison
- Michael M. Wenig
- Michelle C. Christopher
- Melissa Luhtanen
- Robert Normey
- Lisa Ellis
- Rachel Hird
- Steven A. Kennett

*Thank you!*

## Appendix 6: Laws for Landlords in Alberta—Launch Invitation



**The Legal Studies Program**  
Faculty of Extension, University of Alberta  
&  
**The Alberta Real Estate Foundation**

In cooperation with  
Alberta Government Services

Invite you and a guest to the official launch of our new website  
[www.landlordandtenant.org](http://www.landlordandtenant.org)

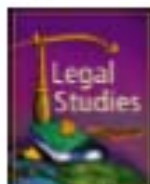
**Special Guest Speaker**  
**The Honourable Ty Lund**  
**Minister of Government Services**

**Wednesday, March 1<sup>st</sup>, 2006**  
10 a.m. to 11 a.m.

Light refreshments will be served

**Centennial Room, Stanley A. Milner Library**  
7 Sir Winston Churchill Square  
(Parking is available at a cost of \$1.50/hour and is accessible from 101 Street)

Please RSVP to Tracie at (780) 492-1638 or [lsp@ualberta.ca](mailto:lsp@ualberta.ca)  
By February 22, 2006



[www3.extension.ualberta.ca/lsp/](http://www3.extension.ualberta.ca/lsp/)

